

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AC13960123	(X3) DATE SURVEY COMPLETED 06/26/2018
NAME OF PROVIDER OR SUPPLIER AMERICAN FAMILY PLANNING	STREET ADDRESS, CITY, STATE, ZIP CODE 6115 VILLAGE OAKS DRIVE PENSACOLA, FL 32504	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - INITIAL COMMENTS

An initial licensure survey to re-instate an expired license was conducted at American Family Planning Abortion Clinic in Pensacola, Florida on , 2018. The abortion clinic had failed to timely renew their license, and the previous license (#917) had expired on , 2018. The clinic received and signed for a certified letter on , 2018 notifying them of the expired license and instructing them to cease operations. The clinic ceased operations the next day on , 2018. An additional interview was obtained post survey on , 2018 explaining the discrepancy between receiving the notice and ceasing operations.

A complaint survey, CCR# 2018008059, was conducted in conjunction. At the time of the survey, deficient practice was identified.

Z827 - Unlicensed Activity - 408.812 FS

Based on observation, record review, and staff interview, the abortion clinic failed to cease the performance of any services that require licensure upon the expiration of their license. The clinics' license expired on , 2018, but abortion services were continued through , 2018. A total of 99 abortion procedures were performed without proper licensure including the 7 of 10 patients sampled, (#1, 2, 3, 4, 5, 6 and 7).

The Findings are:

On , 2018 at approximately 9:30am, a tour was conducted at the abortion clinic. The expired license was observed to be posted in the front lobby. The posted State of Florida License showed an expiration date of , 2018.

Record review revealed that the licensure unit sent a "Failure to Renew" letter dated , 2018. The letter stated, "The license to operate as American Family Planning expired on , 2018." "American Family Planning no longer holds a license to operate as an Abortion Clinic and if currently operating must cease operation." The letter was sent by certified mail, and the clinic signed for the letter on , 2018.

A record review was conducted on , 2018 of 10 patients who received Abortion procedures after , 2018. Of the 10 patients reviewed, it was determined that 7 of 10 received abortion service past the license expiration date.

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<p>On 6/26/2018, Patients #1, #2, and #3 received an abortion procedure performed by the clinic physician. Patient #1 received the medical procedure, #2 and #3 received the mechanical procedure.</p> <p>On 6/26/2018 Patients #4, #5, #6, and #7 received an abortion procedure at the clinic performed by the clinic physician. Patients #4 and #6 received the medical procedure and patients #5 and #7 received the mechanical procedure.</p> <p>An interview was conducted with the Administrator on 6/26/2018 at approximately 10:00am who confirmed that their license did expire on 6/26/2018. The Administrator stated, "I was made aware of the cease and desist letter on 6/26/2018 via email at approximately 2:46pm. After, I received the email there were no other abortion procedures conducted after that date."</p> <p>After survey exit, on 6/26/2018 at about 3:30pm, an interview was conducted with the Operations Manager. The Operations Manager stated that the certified letter advising the clinic that their license had expired arrived the afternoon of 6/26/2018 and was signed for by the receptionist. The Operations Manager stated that she had already left for the day, so the receptionist left the unopened letter on her desk. She opened the mail when she came in the next day, 6/27/2018, at approximately 11am, and after reading it immediately called the Pensacola clinic to instruct them to cease procedures immediately. By that time, all procedures scheduled for that day had already been done and the doctor was on his way to the airport. The Operations Manager then notified the administrator and clinic staff and ensured that all pending patient appointments were cancelled, and forwarded a copy of the notification letter to the administrator. Since then, no medical or surgical abortion procedures have been performed at American Family Planning, Pensacola.</p> <p>The total number of abortions performed, both surgical and medical from 6/26/2018 to 6/26/2018 are as follows:</p> <ul style="list-style-type: none"> 6/26/2018 - 25 (10 medical, 15 surgical) 6/27/2018 - 21 (7 medical, 14 surgical) 6/28/2018 - 35 (15 medical, 20 surgical) 6/29/2018 - 18 (10 medical, 8 surgical). <p>Unclassified Severity/Scope = 1/3</p>		