

Pennsylvania Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (POC)	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION: A. BLDG: <u>00</u> B. WING: _____	(X3) DATE SURVEY COMPLETED: 10/12/2016
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NAME OF PROVIDER OR SUPPLIER: PLANNED PARENTHOOD OF WESTERN PENNSYLVANIA, INC. STATE LICENSE NUMBER: 00248701	STREET ADDRESS, CITY, STATE, ZIP CODE: 933 LIBERTY AVENUE PITTSBURGH, PA 15222
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE)	(X5) COMPLETE DATE
M 0000	<p>INITIAL COMMENT</p> <p>This report is the result of an Annual Registration survey conducted on October 5, 2016, with continued document review through October 20, 2016, at Planned Parenthood of Western PA. It was determined the facility was not in compliance with the requirements of the Pennsylvania Department of Health Regulations § 28 Pa Code, Chapter 29, Subchapter D, Ambulatory Gynecological Surgery in Hospitals and Clinics.</p>	M 0000		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE:	(X6) DATE:

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S 0000	INITIAL COMMENT This report is the result of a full State Licensure survey conducted on October 5, 2016, at Planned Parenthood of Western PA (WHS), with final documentation review completed on October 20, 2016. It was determined the facility was not in compliance with the requirements of the Pennsylvania Department of Health's Rules and Regulations for Ambulatory Care Facilities, Annex A, Title 28, Part IV, Subparts A and F, Chapters 551-573, November 1999.	S 0000		
S 6739		S 6739		
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S 6739	Continued from page 1 567.31 HOUSEKEEPING SERVICES - Principle 567.31 Principle Parts of the facility, the premises and equipment shall be kept clean and free of vermin. insects, rodents and litter. This REGULATION is not met as evidenced by:	S 6739	1. The carpet on the fourth and fifth floors was cleaned by a vendor on October 27, 2016. A contractor was contacted on November 3, 2016 to request pricing to replace the carpeting. The vendor for carpet cleaning was contacted before the PA Department of Health inspection to schedule the cleaning and the flooring was identified and approved for replacement prior to the inspection as well. The PPWP RQM Oversight Committee will be informed of the progress on the maintenance of the existing floor and the upgrade and the Governing Body will be made aware of the deficiency and corrective action. 2. & 3. The PPWP OSHA COMPLIANCE PROGRAM cleaning schedule was updated to increase the frequency of dusting exam rooms on a daily basis and specific areas	Completion Date: 02/11/2017 Status: APPROVED Date: 11/10/2016

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S 6739	Continued from page 2	S 6739	<p>were identified for dusting including exam tables, sharps containers, paper towel dispensers, picture frames, cabinet tops, door frames, etc. The staffs responsible for cleaning were trained on the new schedule and duties on November 4, 2016. The Surgical Services Health Center Manager will conduct a housekeeping audit 100% of the center days for the next 3 months. She will conduct ongoing audits on a monthly basis thereafter. The PPWP RQM Oversight Committee will be informed of the change and the Governing Body will be made aware of the deficient practice and corrective action.</p> <p>4. New bins were ordered for the wash station on November 4, 2016. The PPWP RQM Oversight Committee will be informed and the Governing Body will be made aware of the deficiency and corrective action.</p>	

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S 6739	Continued from page 3 Based on review of facility documents, observation and staff interviews (EMP), it was determined that the facility failed to keep the premises and equipment clean. Findings include: Review of Policy and Procedure, 2-18 and 2-19 on October 5, 2016, effective in October 2016, at approximately 10:30 AM revealed, "Housekeeping Services- General Rules...Thoroughly clean all surfaces that are being used in patient care areas...All Areas of the clinic should be kept clean and free from excess clutter...The routine housekeeping cleaning schedule is followed and should include exam tables, counters, chairs, desks, floors, and patient care equipment including blood pressure cuffs..." 1. Tour of the facility on October 5, 2016, at approximately 10:00 AM revealed multiple large stains on the carpet of the fifth floor patient waiting room.	S 6739		

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S 6739	<p>Continued from page 4</p> <p>2. Continued tour of the ultrasound room revealed heavy dust on the sharps container, paper towel dispenser and picture frames.</p> <p>3. Observation of procedure rooms #2 and #3 revealed excessive dust on picture frames, paper towel dispensers and cabinet tops, as well as door frames.</p> <p>4. Observations in the dirty utility room revealed bins in the wash station for instruments that had a buildup of dried sanitizing material adhering to the bottom and sides.</p> <p>During an interview at the time of the tour, EMP2 confirmed the above findings. EMP2 further confirmed that when the carpets are cleaned the stains reappear once dried.</p>	S 6739		



Certified End Page

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SURVEY EXIT DATE: 10/12/2016

I Certify This Document to be a True and Correct Statement of Deficiencies and Approved Facility Plan of Correction for the Above-Identified Facility Survey

Handwritten signature of Nancy J. Lescavage in black ink.

Nancy J. Lescavage
Deputy Secretary for Quality Assurance

Handwritten signature of Rachel L. Levine, MD in black ink.

Rachel L. Levine, MD
Secretary of Health



THIS IS A CERTIFICATION PAGE

PLEASE DO NOT DETACH

THIS PAGE IS NOW PART OF THIS SURVEY