

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>AC13960104</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>10/31/2016</b>
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NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
<b>A MEDICAL OFFICE FOR WOMEN</b>	<b>909 NE 163 STREET SUITE 402 NORTH MIAMI BEACH, FL 33162</b>

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A 000	INITIAL COMMENTS	A 000		
	An unannounced re-licensure survey was conducted on _____, 2016. A Medical Office for Women license #899 had deficiencies found at the time of the visit			
A 150	59A-9.0225(1), FAC Clinic Supplies/Equip. Stand.-2nd Trimester	A 150		
	<p>59A-9.0225 Clinic Supplies and Equipment Standards for Second Trimester Abortions.</p> <p>(1) Each abortion clinic providing second trimester abortions shall provide essential clinic supplies and equipment as required in subsections (1) through (7) when performing second trimester abortions. Any such abortion clinic which is in operation at the time of adoption of this rule and providing second trimester abortions shall be given one year within which to meet these standards as follows:</p> <p>(a) A surgical or _____ examination table(s);</p> <p>(b) A bed or recliner(s) suitable for recovery;</p> <p>(c) _____ with flow meters and masks or equivalent;</p> <p>(d) Mechanical suction;</p> <p>(e) _____ equipment to include, at a minimum, _____ bags and oral airways;</p> <p>(f) Emergency medications, _____ fluids, and related supplies and equipment;</p> <p>(g) Sterile suturing equipment and supplies;</p> <p>(h) Adjustable examination light;</p> <p>(i) Containers for soiled linen and waste materials with covers; and,</p> <p>(j) Appropriate equipment for the administering of general _____, if applicable.</p> <p>This Statute or Rule is not met as evidenced by: Based on observation and interview the provider</p>			

AHCA Form 3020-0001  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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A 150	<p>Continued From page 1</p> <p>failed to have essential clinic supplies and equipment such as _____ and non-expired medication as required for licensed second trimester clinics.</p> <p>Findings :</p> <p>During the observation/tour of the facility on _____ at 11:12 am, there was no _____ tank.</p> <p>Interview on _____ at 11:12 am, the Medical Assistant stated that they had to get a new _____ tank, as they have ordered a new one but it has not been put in place.</p> <p>Interview on _____ at 11:33 am, the Medical Assistant acknowledged there wasn't an _____ tank available at the clinic.</p>	A 150		
A 151	<p>59A-9.0225(2), FAC Clinic Supplies/eqpt.-2nd Trimest-Emrg eqpt</p> <p>59A-9.0225 Clinic Supplies and Equipment Standards for Second Trimester Abortions.</p> <p>(2) Emergency equipment shall be provided for immediate use, maintained in functional condition, and capable of providing at least the following services:</p> <p>(a) Inhalation _____ ;</p> <p>(b) _____ ;</p> <p>(c) _____ monitoring;</p> <p>(d) Suctioning; and,</p> <p>(e) Maintenance of patient airway.</p>	A 151		

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A 151	<p>Continued From page 2</p> <p>This Statute or Rule is not met as evidenced by: Based on observation and interview the provider failed to have emergency equipment to be used for immediate use in case of an emergency such as defibrillator and monitoring as required for licensed second trimester clinics.</p> <p>Findings :</p> <p>During the observation/tour of the facility on _____ at 11:12 am, there was no defibrillator or a _____ monitoring machine.</p> <p>At 11:12 am, the Medical Assistant stated they don't have a defibrillator or a _____ monitoring machine.</p> <p>At 11:30 am, the Medical Assistant acknowledged there wasn't a defibrillator or a _____ monitoring machine available at the clinic.</p>	A 151		
A 153	<p>59A-9.0225(4), FAC Clinic Suppl/eqt-2d Trimes-Resuscitative Meds</p> <p>59A-9.0225 Clinic Supplies and Equipment Standards for Second Trimester Abortions.</p> <p>(4) Resuscitative Medications Required. The clinic shall have a crash cart at the location the _____ is being carried out. The crash cart must include, at a minimum, those emergency medications to support the procedures performed as determined by the medical director.</p>	A 153		

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A 153	<p>Continued From page 3</p> <p>This Statute or Rule is not met as evidenced by: Based on observation and interview the provider failed to provide a crash cart stocked with emergency medications, at the location the is being carried out as required for licensed second trimester clinics.</p> <p>Findings:</p> <p>During the observation/tour of the facility on at 11:12 am, there was no crash cart stocked with emergency medication, located in the area where is being carried out.</p> <p>At 11:12 am, the Medical Assistant stated they don't have a crash cart stocked with emergency medication.</p> <p>At 11:30 am, the Medical Assistant acknowledged there wasn't a crash cart stocked with emergency medication available at the clinic.</p>	A 153		
A 250	<p>59A-9.024, FAC Clinic Policies/Procedures-2nd Trimester</p> <p>An abortion clinic providing second trimester abortions shall have written policies and procedures to implement policies and to assure that quality patient care shall relate specifically to the functional activities of clinic services. These written procedures shall apply to second trimester abortions and shall be available and accessible to clinic personnel and shall be reviewed and approved annually by the clinic's medical director.</p>	A 250		

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A 250	<p>Continued From page 4</p> <p>Any abortion clinic which is in operation at the time of adoption of this rule and providing second trimester abortions shall be given six months within which to comply with these clinic policies and procedure requirements which shall include but not be limited to the following:</p> <ol style="list-style-type: none"> <li>(1) Patient admission;</li> <li>(2) Pre- and post- care;</li> <li>(3) Physician's orders;</li> <li>(4) Standing orders with required signatures;</li> <li>(5) Medications, storage and administration;</li> <li>(6) Treatments;</li> <li>(7) Surgical</li> <li>(8) Medial</li> <li>(9) Sterilization and</li> <li>(10) Documentation: Medical records and facility records;</li> <li>(11) Patient discharge;</li> <li>(12) Patient transfer;</li> <li>(13) Emergency measures;</li> <li>(14) Incident reports;</li> <li>(15) Personnel orientation;</li> <li>(16) Inservice education record;</li> <li>(17)</li> <li>(18) Equipment and supplies: availability and maintenance;</li> <li>(19) Volunteers; and,</li> <li>(20) Visitors.</li> </ol> <p>This Statute or Rule is not met as evidenced by: Based on record review and interview the provider failed to provide documentation that the clinic's policies and procedures were available and accessible to clinic personnel and the policies and procedures were reviewed and approved annually by the clinic's medical director</p> <p>Findings:</p>	A 250		

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A 250	Continued From page 5  Record review on _____ at 11:00 am, revealed the clinic's policy and procedures were not available for the clinic personnel. Further record review revealed no documentation that the policies and procedures had been reviewed and approved annually by the clinic's medical director.  Interview conducted on ____ / ____ at 11:33 am, the Medical Assistant acknowledged the clinic's policies and procedures were not available for the clinic personnel and the facility had no documentation that the policies and procedures had been reviewed and approved by the clinic's medical director.	A 250		
A 300	59A-9.025(1), FAC Medical Screening/Eval.-2nd Trimester  (1) Each abortion clinic that provides second trimester abortions shall formulate and adhere to written patient care policies and procedures designed to ensure professional and safe care for patients undergoing second trimester abortions and shall maintain a medical record for each such patient that records history, care and services. Any abortion clinic that performs second trimester abortions shall comply with these patient care policies and procedures for patients undergoing second trimester abortions, to include but not limited to the following: (a) Admission criteria and procedures; (b) Identification in the medical record of physician(s) and nurse(s) involved in providing the services offered for patients undergoing second trimester abortions; (c) Specific details regarding the procedures performed, to include: 1. History and physical examination, to include verification of _____ estimation of _____	A 300		

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A 300	<p>Continued From page 6</p> <p>age, identification of any past surgeries, preexisting conditions or complications; including to medications, solutions, or latex; and a complete obstetric and history.</p> <p>2. Special examinations, lab procedures, and/or consultations required, to include ultrasonography to confirm age and a physical examination including a bimanual examination estimating uterine size and palpation of the adnexa. The physician shall keep original prints of each examination of a patient in the patient's medical history file. or tests for shall be performed before the abortion procedure.</p> <p>This Statute or Rule is not met as evidenced by: Based on record review and interview the provider failed to maintain a medical record for 5 out of 9 sampled patients (patients 1,3,6,8 and 9) that included an ultrasonography to confirm age, as required for licensed second trimester clinics.</p> <p>The findings:</p> <p>Record review on // at 10:30 am, revealed no documentation of an ultrasonography to confirm age located in Patient #1, #3, #6, #8, #9 clinical records.</p> <p>Interview on // at 11:05 am, the Administrator stated the is used to verify the age and the should be attached to the charts. At 11:33 am, the Medical Assistant acknowledged the ultrasonography to confirm age, were</p>	A 300		

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A 300	Continued From page 7  not located inside the clinical file (medical record) of Patient #1, #3, #6, #8, #9. The Medical Assistant stated that the clinic determines the age via ultrasonography, therefore the print out should be inside the clinical file.	A 300		
A 600	59A-9.031(1), FAC Clinical Records  (1) A permanent individual clinical record shall be kept on each clinic patient. Clinical records shall be complete, accurately documented, and systematically organized to facilitate storage and retrieval. (a) Clinical records shall be complete, accurately documented, and systematically organized to facilitate storage and retrieval. (b) Clinical records involving second trimester abortion procedures shall be kept confidential and secure. (c) reports signed by the physician performing the second trimester abortion shall be recorded in the clinical record immediately following the procedure or that an progress note is entered in the clinical record to provide pertinent information.  This Statute or Rule is not met as evidenced by: Based on record review and interview the provider failed to ensure 5 out of 9 sampled patients (patients 1,3,6,8 and 9) clinical records were complete.  The findings:  Record review on _____ at 10:30 am, revealed no documentation of an ultrasonography located in Patient #1, #3, #6, #8, #9 clinical records to confirm the _____ age.	A 600		



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A 600	Continued From page 8  Interview on ... / ... at 11:05 am, the Administrator stated the ... is used to verify the ... age and the ... should be attached to the charts. At 11:33 am, the Medical Assistant acknowledged the ultrasonography to confirm ... age, were not in the clinical file of Patient #1, #3, #6, #8, #9. The Medical Assistant stated that the clinic determines the ... age via ultrasonography, therefore the print out should be inside the clinical file.	A 600		
AZ814	435.12(2)(b-d), FS Background Screening Clearinghouse  435.12(2) Care Provider Background Screening Clearinghouse.- (b) Until such time as the fingerprints are enrolled in the national retained print ... notification program at the Federal Bureau of Investigation, an employee with a break in service of more than 90 days from a position that requires screening by a specified agency must submit to a national screening if the person returns to a position that requires screening by a specified agency. (c) An employer of persons subject to screening by a specified agency must register with the clearinghouse and maintain the employment status of all employees within the clearinghouse. Initial employment status and any changes in status must be reported within 10 business days. (d) An employer must register with and initiate all criminal history checks through the clearinghouse before referring an employee or potential employee for electronic fingerprint submission to the Department of Law Enforcement. The	AZ814		

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AZ814	Continued From page 9  registration must include the employee's full first name, middle initial, and last name; social security number; date of birth; mailing address; ...; and race. Individuals, persons, applicants, and controlling interests that cannot legally obtain a social security number must provide an individual taxpayer identification number.  This Statute or Rule is not met as evidenced by: Based on record review and interview, the provider failed to ensure the Administrator and the Financial Officer were listed on the clearinghouse roster.  The findings:  Record review revealed the Administrator and the Financial Officer were not listed on the clearinghouse roster.  On ..... at 11:33 am, the Medical Assistant acknowledged the Administrator and the Financial Officer were not listed on the clearinghouse roster.	AZ814			
AZ815	408.809; 435.02(2); 435.06 FS Background Screening; Prohibited Offenses  408.809 Background screening; prohibited offenses.- (1) Level 2 background screening pursuant to chapter 435 must be conducted through the agency on each of the following persons, who are considered employees for the purposes of conducting screening under chapter 435: (a) The licensee, if an individual.	AZ815			

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AZ815	<p>Continued From page 10</p> <p>(b) The administrator or a similarly titled person who is responsible for the day-to-day operation of the provider.</p> <p>(c) The financial officer or similarly titled individual who is responsible for the financial operation of the licensee or provider.</p> <p>(d) Any person who is a controlling interest if the agency has reason to believe that such person has been convicted of any offense prohibited by s. 435.04. For each controlling interest who has been convicted of any such offense, the licensee shall submit to the agency a description and explanation of the conviction at the time of license application.</p> <p>(e) Any person, as required by authorizing statutes, seeking employment with a licensee or provider who is expected to, or whose responsibilities may require him or her to, provide personal care or services directly to clients or have access to client funds, personal property, or living areas; and any person, as required by authorizing statutes, contracting with a licensee or provider whose responsibilities require him or her to provide personal care or personal services directly to clients. Evidence of contractor screening may be retained by the contractor's employer or the licensee.</p> <p>(3) All fingerprints must be provided in electronic format. Screening results shall be reviewed by the agency with respect to the offenses specified in s. 435.04 and this section, and the qualifying or disqualifying status of the person named in the request shall be maintained in a database. The qualifying or disqualifying status of the person named in the request shall be posted on a secure website for retrieval by the licensee or designated agent on the licensee's behalf.</p> <p>(4) In addition to the offenses listed in s. 435.04,</p>	AZ815			

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AZ815	<p>Continued From page 11</p> <p>all persons required to undergo background screening pursuant to this part or authorizing statutes must not have an awaiting final disposition for, must not have been found guilty of, regardless of adjudication, or entered a plea of nolo contendere or guilty to, and must not have been adjudicated delinquent and the record not have been sealed or expunged for any of the following offenses or any similar offense of another jurisdiction:</p> <p>(a) Any authorizing statutes, if the offense was a felony.</p> <p>(b) This chapter, if the offense was a felony.</p> <p>(c) Section 409.920, relating to Medicaid provider fraud.</p> <p>(d) Section 409.9201, relating to Medicaid fraud.</p> <p>(e) Section 741.28, relating to domestic violence.</p> <p>(f) Section 777.04, relating to attempts, solicitation, and conspiracy to commit an offense listed in this subsection.</p> <p>(g) Section 817.034, relating to fraudulent acts through mail, wire, radio, electromagnetic, photoelectronic, or photooptical systems.</p> <p>(h) Section 817.234, relating to false and fraudulent insurance claims.</p> <p>(i) Section 817.481, relating to obtaining goods by using a false or expired credit card or other credit device, if the offense was a felony.</p> <p>(j) Section 817.50, relating to fraudulently obtaining goods or services from a health care provider.</p> <p>(k) Section 817.505, relating to patient brokering.</p> <p>(l) Section 817.568, relating to criminal use of personal identification information.</p> <p>(m) Section 817.60, relating to obtaining a credit card through fraudulent means.</p> <p>(n) Section 817.61, relating to fraudulent use of credit cards, if the offense was a felony.</p> <p>(o) Section 831.01, relating to forgery.</p>	AZ815		

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AZ815	<p>Continued From page 12</p> <p>(p) Section 831.02, relating to uttering forged instruments.</p> <p>(q) Section 831.07, relating to forging bank bills, checks, drafts, or promissory notes.</p> <p>(r) Section 831.09, relating to uttering forged bank bills, checks, drafts, or promissory notes.</p> <p>(s) Section 831.30, relating to fraud in obtaining medicinal drugs.</p> <p>(t) Section 831.31, relating to the sale, manufacture, delivery, or possession with the intent to sell, manufacture, or deliver any counterfeit controlled substance, if the offense was a felony.</p> <p>(u) Section 895.03, relating to racketeering and collection of unlawful debts.</p> <p>(v) Section 896.101, relating to the Florida Money Laundering Act.</p> <p>If, upon rescreening, a person who is currently employed or contracted with a licensee as of _____, 2014, and was screened and qualified under ss. 435.03 and 435.04, has a disqualifying offense that was not a disqualifying offense at the time of the last screening, but is a current disqualifying offense and was committed before the last screening, he or she may apply for an exemption from the appropriate licensing agency and, if agreed to by the employer, may continue to perform his or her duties until the licensing agency renders a decision on the application for exemption if the person is eligible to apply for an exemption and the exemption request is received by the agency no later than 30 days after receipt of the rescreening results by the person.</p> <p>(5) A person who serves as a controlling interest of, is employed by, or contracts with a licensee on _____, 2010, who has been screened and qualified according to standards specified in s. 435.03 or s. 435.04 must be rescreened by 31, 2015, in compliance with the following</p>	AZ815			

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>AC13960104</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>10/31/2016</b>
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AZ815	<p>Continued From page 13</p> <p>schedule. If, upon rescreening, such person has a disqualifying offense that was not a disqualifying offense at the time of the last screening, but is a current disqualifying offense and was committed before the last screening, he or she may apply for an exemption from the appropriate licensing agency and, if agreed to by the employer, may continue to perform his or her duties until the licensing agency renders a decision on the application for exemption if the person is eligible to apply for an exemption and the exemption request is received by the agency within 30 days after receipt of the rescreening results by the person. The rescreening schedule shall be:</p> <p>(a) Individuals for whom the last screening was conducted on or before _____, 2004, must be rescreened by _____, 2013.</p> <p>(b) Individuals for whom the last screening conducted was between _____, 2005, and _____, 2008, must be rescreened by _____, 2014.</p> <p>(c) Individuals for whom the last screening conducted was between _____, 2009, through _____, 2011, must be rescreened by _____, 2015.</p> <p>(6) The costs associated with obtaining the required screening must be borne by the licensee or the person subject to screening. Licensees may reimburse persons for these costs. The Department of Law Enforcement shall charge the agency for screening pursuant to s. 943.053(3). The agency shall establish a schedule of fees to cover the costs of screening.</p> <p>(7)(a) As provided in chapter 435, the agency may grant an exemption from disqualification to a person who is subject to this section and who:</p> <p>1. Does not have an active professional license or certification from the Department of Health; or</p>	AZ815		

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AZ815	<p>Continued From page 14</p> <p>2. Has an active professional license or certification from the Department of Health but is not providing a service within the scope of that license or certification.</p> <p>(b) As provided in chapter 435, the appropriate regulatory board within the Department of Health, or the department itself if there is no board, may grant an exemption from disqualification to a person who is subject to this section and who has received a professional license or certification from the Department of Health or a regulatory board within that department and that person is providing a service within the scope of his or her licensed or certified practice.</p> <p>(8) The agency and the Department of Health may adopt rules pursuant to ss. 120.536(1) and 120.54 to implement this section, chapter 435, and authorizing statutes requiring background screening and to implement and adopt criteria relating to retaining fingerprints pursuant to s. 943.05(2).</p> <p>(9) There is no reemployment assistance or other monetary liability on the part of, and no cause of action for damages arising against, an employer that, upon notice of a disqualifying offense listed under chapter 435 or this section, terminates the person against whom the report was issued, whether or not that person has filed for an exemption with the Department of Health or the agency.</p> <p>435.06 Exclusion from employment.- (1) If an employer or agency has reasonable cause to believe that grounds exist for the denial or termination of employment of any employee as a result of background screening, it shall notify the employee in writing, stating the specific record that indicates noncompliance with the standards in this chapter. It is the responsibility of</p>	AZ815		

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AZ815	<p>Continued From page 15</p> <p>the affected employee to contest his or her disqualification or to request exemption from disqualification. The only basis for contesting the disqualification is proof of mistaken identity.</p> <p>(2)(a) An employer may not hire, select, or otherwise allow an employee to have contact with any person that would place the employee in a role that requires background screening until the screening process is completed and demonstrates the absence of any grounds for the denial or termination of employment. If the screening process shows any grounds for the denial or termination of employment, the employer may not hire, select, or otherwise allow the employee to have contact with any person that would place the employee in a role that requires background screening unless the employee is granted an exemption for the disqualification by the agency as provided under s. 435.07.</p> <p>(b) If an employer becomes aware that an employee has been [redacted] for a disqualifying offense, the employer must remove the employee from contact with any person that places the employee in a role that requires background screening until the [redacted] is resolved in a way that the employer determines that the employee is still eligible for employment under this chapter.</p> <p>(c) The employer must terminate the employment of any of its personnel found to be in noncompliance with the minimum standards of this chapter or place the employee in a position for which background screening is not required unless the employee is granted an exemption from disqualification pursuant to s. 435.07.</p> <p>(d) An employer may hire an employee to a position that requires background screening before the employee completes the screening</p>	AZ815		



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AZ815	<p>Continued From page 16</p> <p>process for training and orientation purposes. However, the employee may not have direct contact with _____ persons until the screening process is completed and the employee demonstrates that he or she exhibits no behaviors that warrant the denial or termination of employment.</p> <p>(3) Any employee who refuses to cooperate in such screening or refuses to timely submit the information necessary to complete the screening, including fingerprints if required, must be disqualified for employment in such position or, if employed, must be dismissed.</p> <p>(4) There is no reemployment assistance or other monetary liability on the part of, and no cause of action for damages against, an employer that, upon notice of a conviction or _____ for a disqualifying offense listed under this chapter, terminates the person against whom the report was issued or who was _____, regardless of whether or not that person has filed for an exemption pursuant to this chapter.</p> <p>435.02 Definitions.-For the purposes of this chapter, the term:</p> <p>(2) "Employee" means any person required by law to be screened pursuant to this chapter, including, but not limited to, persons who are contractors, licensees, or volunteers.</p> <p>This Statute or Rule is not met as evidenced by: Based on record review and interview the provider failed to ensure the Administrator and Financial Officer obtained a level 2 background screening conducted through the agency.</p> <p>The findings:</p>	AZ815		

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AZ815	Continued From page 17  Record review / at 10:34 am, revealed the Administrator and the Financial Officer had not obtained a level 2 background screening conducted through the agency.  Interview on / at 11:33 am, the Medical Assistant acknowledged the Administrator and the Financial Officer had not obtained a level 2 background screening.	AZ815		
AZ818	408.810(5) FS Minimum Licensure Requirement - Client Notice  408.810 Minimum licensure requirements. In addition to the licensure requirements specified in this part, authorizing statutes, and applicable rules, each applicant and licensee must comply with the requirements of this section in order to obtain and maintain a license.  (5)(a) On or before the first day services are provided to a client, a licensee must inform the client and his or her immediate family or representative, if appropriate, of the right to report: 1. Complaints. The statewide toll-free telephone number for reporting complaints to the agency must be provided to clients in a manner that is clearly legible and must include the words: "To report a complaint regarding the services you receive, please call toll-free (phone number)." 2. , neglectful, or practices. The statewide toll-free telephone number for the central hotline must be provided to clients in a manner that is clearly legible and must include the words: "To report , neglect, or , please call toll-free (phone number)." 3. Medicaid fraud. An agency-written description	AZ818		

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AZ818	<p>Continued From page 18</p> <p>of Medicaid fraud and the statewide toll-free telephone number for the central Medicaid fraud hotline must be provided to clients in a manner that is clearly legible and must include the words: "To report suspected Medicaid fraud, please call toll-free (phone number)."</p> <p>The agency shall publish a minimum of a 90-day advance notice of a change in the toll-free telephone numbers.</p> <p>(b) Each licensee shall establish appropriate policies and procedures for providing such notice to clients.</p> <p>This Statute or Rule is not met as evidenced by: Based on record review and interview the provider failed to provide clients with the required toll-free numbers including the Agency for Healthcare Administration (AHCA) complaint number, the neglect number and the Medicaid fraud number, on or before the first day services were provided to a client.</p> <p>The findings:</p> <p>Record review on / / at 10:30 am, revealed no documentation that the clinic provided clients with the required toll-free numbers on or before the first day services were provided to clients.</p> <p>Interview on at 11:33 am, the Medical Assistant acknowledged that the clinic does not provide clients with the required toll-free numbers including the AHCA complaint number, the neglect number and the Medicaid fraud number, on or before the first day services were provided to a client. The Medical Assistant stated that she doesn't know the required toll-free</p>	AZ818		

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AZ818	Continued From page 19 numbers.	AZ818		



RICK SCOTT  
GOVERNOR

JUSTIN M. SENIOR  
INTERIM SECRETARY

....., 2016

Administrator  
A Medical Office For Women  
909 Ne 163 Street Suite 402  
North Miami Beach, FL 33162

Dear Administrator:

This letter reports the findings of a State Re-licensure survey that was conducted on 31, 2016 by a representative of this office.

Attached is the provider's copy of the State (3020) Form, which indicates the deficiencies that were identified on the day of the visit.

Please provide a plan of correction to this Field Office, in accordance with enclosed instructions, for the identified deficiencies **within ten calendar days of receipt of this faxed report**. You will not receive a copy of this report in the mail; you will only receive this faxed report. **All deficiencies shall be corrected no later than** ....., 2016.

**The plan of correction must include the following:**

1. Identify how corrective action will be accomplished for those residents found to have been affected by the deficient practice.
2. Describe how the facility will identify other residents having the potential to be affected by the same deficient practice.
3. Explain measures to be put into place or systemic changes made to ensure that the deficient practice will not recur.
4. Identify how the facility will monitor its corrective action to ensure the deficient practice is being corrected and will not recur; i.e., what program will be put into place to monitor the continued effectiveness of the systemic change.
5. Ensure that no protected or other confidential information (i.e., resident or staff names) are included in the plan.
6. State the completed date; the date that the facility identifies compliance can be achieved, which must be after the exit date.
7. You must sign the bottom of page 1 of the statement of deficiencies; include your title and date.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based



interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions please call Faith Randolph, Registered Nurse Consultant at (305) 593-3100.

Sincerely,



Arlene Mayo-Davis  
Field Office Manager, Area 11

Enclosure: State (3020) Form

TBB2