PRINTED: 10/19/2015 FORM APPROVED

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING: B. WING			SURVEY LETED
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	Deficiencies were cite Information to comple	is conducted on the 15 with the Facility's er. Findings and ispection was discussed. d based on the visit.			ovd) 3 2015	THE REPORT OF THE PARTY OF THE
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Texas Department of State Health Services STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: _ 008444 B. WING 10/06/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 17070 RED OAK DRIVE SUITE 505 SUBURBAN WOMENS MEDICAL CENTER HOUSTON, TX 77090 (X4) ID SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE ID PREFIX (X5) COMPLETE DATE (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) PREFIX TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) A 000 Continued From page 1 A 000 bacteria. Ampicillin is used to treat or prevent many different types of infections Autoclave: An autoclave is a pressure chamber used to sterilize equipment and supplies by subjecting them to high pressure saturated steam at 121 °C (249°F) for around 15-20 minutes depending on the size of the load and the contents. Biological indicator: A biological indicator is a device to monitor the sterilization process that consists of a standardized population bacterial spores known to be resistant to the mode of sterilization being monitored. Biological indicators indicate that all the parameters necessary for sterilization were present. Ciprofloxin 500 mg: Cipro is fluoroquinolone antibiotic used to treat bacterial infections Diphenhydramine: a potent antihistamine used as the hydrochloride salt in the treatment of allergic symptoms. Etonogestrel/ethinyl estradiol ring is an estrogen/progestin combination. It works by preventing the release of eggs from the and thereby preventing pregnancy. Flumazenil: is of benefit in patients who become excessively drowsy after benzodiazepines are used for either or procedures. It has been used as an antidote in the treatment of benzodiazepine overdoses. Hepatitis B Hepatitis B is an infectious disease caused by the hepatitis B virus which affects the liver.

Texas Department of State Health Services STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY COMPLETED A. BUILDING: _ 008444 B. WING 10/06/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 17070 RED OAK DRIVE SUITE 505 SUBURBAN WOMENS MEDICAL CENTER HOUSTON, TX 77090 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE ID PREFIX (X5) COMPLETE DATE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) DEFICIENCY) A 000 Continued From page 2 A 000 Lo Loestrin Fe is a birth control pill with 10 micrograms of estrogen. Midazolam: marketed under the trade names Versed among others, is a medication used for anesthesia, procedural sedation, trouble sleeping, and severe agitation Morphine sulfate: Morphine is a narcotic pain reliever used to treat moderate to severe pain Product of conception: Obstetrics: The aggregate of tissues present in a fertilized gestation; in a pregnancy that has been terminated or aborted. Speculum: An instrument for dilating the opening of a cavity for medical examination Tuberculosis: commonly known as TB is a bacterial infection that can spread through the lymph nodes and bloodstream to any organ in your body. A 034 11/23/15 SOD - State Form

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Texas Department of State Health Services STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY COMPLETED IDENTIFICATION NUMBER: A. BUILDING: B. WING 008444 10/06/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 17070 RED OAK DRIVE SUITE 505 SUBURBAN WOMENS MEDICAL CENTER HOUSTON, TX 77090 SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) (X4) ID PREFIX TAG PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE (X5) COMPLETE DATE PREFIX TAG DEFICIENCY) A 034 Continued From page 3 A 034

Texas Department of State Health Services STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY COMPLETED A. BUILDING: B. WING 008444 10/06/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 17070 RED OAK DRIVE SUITE 505 SUBURBAN WOMENS MEDICAL CENTER HOUSTON, TX 77090 SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE (X4) ID PREFIX TAG ID PREFIX (X5) COMPLETE DATE TAG DEFICIENCY) A 034 Continued From page 4 A 034 A 036 A 036 11/23/15 SOD - State Form

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Texas Department of State Health Services (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: B. WING 008444 10/06/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 17070 RED OAK DRIVE SUITE 505 SUBURBAN WOMENS MEDICAL CENTER HOUSTON, TX 77090 SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) (X5) COMPLETE DATE (X4) ID PREFIX ID PREFIX TAG A 036 Continued From page 5 A 036 A 037 A 037 11/23/15

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Texas Department of State Health Services STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY IDENTIFICATION NUMBER: A. BUILDING: _ COMPLETED 008444 B. WING __ 10/06/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS. CITY, STATE, ZIP CODE 17070 RED OAK DRIVE SUITE 505 SUBURBAN WOMENS MEDICAL CENTER HOUSTON, TX 77090 SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) (X4) ID PREFIX PROVIDER'S PLAN OF CORRECTION PREFIX (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) A 037 Continued From page 8 A 037 A 147 TAC 139.44(a) A 147 Orientation/Training/Demonstrated Competency Medical Director will ensure staff orientation include training on the use of emergency equipment. (a) A licensed abortion facility shall develop and Medical Director will conduct an in-service for staff implement a written orientation and training and documentation will be placed in their personne program to familiarize all employees (including file. 11/2315 office staff) with the facility's policies, philosophy, job responsibilities of all staff, and emergency SOD - State Form

Texas Department of State Health Services (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY DENTIFICATION NUMBER: COMPLETED A. BUILDING: B. WING _ 008444 10/06/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 17070 RED OAK DRIVE SUITE 505 SUBURBAN WOMENS MEDICAL CENTER HOUSTON, TX 77090 SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE DATE (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) TAG DEFICIENCY) A 147 Continued From page 9 A 147 procedures. This Requirement is not met as evidenced by: Based on observation, record review, and interview, the facility failed to provide training for Staff 1 (A) of 3 (A. B, and C) that could operate the emergency equipment. Staff "A" was asked to turn on the oxygen tank and then to turn on the suction equipment. Staff "A" was unable to turn on the oxygen tank. It was observed the oxygen tank was leaking oxygen around the gauge. Further observation of Staff "A" when tying to turn on the suction machine revealed she was unable to operate the patient suction machine. The suction tubing to the suction machine had expired in 2009. An interview with Staff "A" on 10/6/2015 at approximately 11:00 AM confirmed she did not know how to operate the oxygen and suction equipment if an emergency was to occur. A 159 A 159 12/1/15 SOD - State Form

Texas Department of State Health Services STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY COMPLETED A. BUILDING: __ 008444 B. WING __ 10/06/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 17079 RED OAK DRIVE SUITE 505 SUBURBAN WOMENS MEDICAL CENTER HOUSTON, TX 77090 SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE (X4) ID PREFIX ID PREFIX (X5) COMPLETE DATE TAG DEFICIENCY) A 159 Continued From page 10 A 159

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Texas Department of State Health Services STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY DENTIFICATION NUMBER COMPLETED A. BUILDING: 008444 B. WING 10/06/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS. CITY, STATE, ZIP CODE 17070 RED OAK DRIVE SUITE 505 SUBURBAN WOMENS MEDICAL CENTER HOUSTON, TX 77090 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PREFIX TAG PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) PREFIX DEFICIENCY) A 159. Continued From page 11 A 159 A 197 TAC 139.48(1)(A) Physical & Environmental A 197 Medical Director will establish cleaning policies for the facility. These policies will include staff and patient Requirements areas, refrigerator where medications are stored. The physical and environmental requirements for These policies will also include proper storage of clean medical supplies and monthly inspection to ensure a licensed abortion facility are as follows. supplies are not expired. Medical Director will also (1) A facility shall: be responsible for inspecting medical equipment to (A) have a safe and sanitary environment, ensure it is maintained and in proper working order properly constructed, equipped, and maintained to protect the health and safety of patients and 12/1/15 staff at all times; This Requirement is not met as evidenced by: Based on observation, and interview, the facility failed to maintain a sanitary environment free of pooled blacked water in medication refrigerator, SOD - State Form

Texas Department of State Health Services STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY IDENTIFICATION NUMBER: COMPLETED A. BUILDING: __ 008444 B. WING 10/06/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 17070 RED OAK DRIVE SUITE 505 SUBURBAN WOMENS MEDICAL CENTER HOUSTON, TX 77090 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE (X4) ID ID PREFIX (X5) COMPLETE DATE (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) A 197 Continued From page 12 A 197 accumulation of dirt and dust in treatment area, expired medical supplies, rusty equipment and cluttered areas. Findings: Observation on 10/06/2015 at 8.30 a.m of the facility's examination room #2 revealed the following expired medical supplies were observed comingled with other supplies in use in the facility: The items were stored in a drawer below the examination table. Scalp vein set Lot # 060315 expired march 2011 Two safety blood collection set Luer adapter 21 g Lot # 69D01 expired March 2012 Two safety blood collection set Luer adapter Lot # 11G13 expired June 2014 Terumo injection needles 22 G x 1 1/2, 100 unit box, lot #WN1626 expired October 2003 Terumo injection needles 22 G x 1, 100 unit box , lot # AL0625 expired August 2006 4 Sterile scalp vein set 3.0 Lot # 060315 expired March 2011 5 Ethicon vicryl sutures 3.0 Lot # J332 expired July 2009 Observation on 10/06/2015 at 9,00 a.m. of a refrigerator which stored medication, located in the facility's recovery area revealed the refrigerator had an accumulation of stagnant water with black residue in a tray located at the bottom of the refrigerator. Stored on the shelf above the pooled water were packets labeled Etonogestrel/ethinyl estradiol ring During an interview on 10/06/2015 at 11.20 a.m.

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Texas Department of State Health Services STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: _ B. WING 008444 10/06/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 17070 RED OAK DRIVE SUITE 505 SUBURBAN WOMENS MEDICAL CENTER HOUSTON, TX 77090 SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) (X4) ID PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE ID PREFIX (X5) COMPLETE DATE PREFIX TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) A 197 Continued From page 15 A 197 who had filled the syringes. The suction machine being used for the procedure was discolored and the face was covered in rust. (Rust cannot be cleaned to prevent infectious contaminate.) A handmade tongue blade was in the drawer under the exam table. The slik tape wrapped around the wooden tongue blade was yellow in color and the tape was coming undone from the tongue blade. Sterilization Area There were numerous outside shipping card board boxes stacked beside the washer and dryer. There were instruments on the shelves opened and unwrapped, but not labeled to know if the instruments were clean or dirty. A 198 TAC 139.48(1)(B) Physical & Environmental A 198 Medical Director will establish a policy for non Requirements functioning equipment to include signage to afert all staff. Functioning medical equipment will have The physical and environmental requirements for annual preventative maintenance stickers to notify staff, a licensed abortion facility are as follows. 11/23/15 (1) A facility shall: (B) equip each procedure room so that procedures can be performed in a manner that assures the physical safety of all individuals in the area: This Requirement is not met as evidenced by: Based on observation and record review, the facility failed to have equipment in the ultrasound exam room that was in working condition. During a tour of the ultrasound room on 10/06/2015 revealed 3 ultrasound machines were observed in the room. Two of the three machines were not in working condition and there

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Texas Department of State Health Services STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY COMPLETED IDENTIFICATION NUMBER: A. BUILDING: _ 008444 B. WING 10/06/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 17070 RED OAK DRIVE SUITE 505 SUBURBAN WOMENS MEDICAL CENTER HOUSTON, TX 77090 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) (X4) ID ID PREFIX (X5) COMPLETE DATE PREFIX TAG (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) A 200 Continued From page 17 A 200 Findings: During a tour of the facility on 10/06/2015 the fire extinguisher was sitting in the recover area on the floor. Staff A was asked do you know how to work the fire extinguisher. Staff A stated, "No not really." An interview with Staff #A on 10/06/2015 at approximately 10:30 AM confirmed the above findings. A 211, TAC 139.49(b)(1) Infection Control Standards A 211 Medical Director will ensure employees receive vaccinations for hepatitis B and TB. Documentation (b) Prevention and control of the transmission of of laboratory test results or vaccinations will be placed HIV, HBV, HCV, TB, and S. spp. in personnel file. Medical Director will also provide (1) Universal/standard precautions. infection control training for all employees. Documentation of this training will be placed in 12/1/15 personnel file. This Requirement is not met as evidenced by: Based on observation, interview and record review, the facility failed to implement polices to ensure staff who had direct contact with patients were tested for tuberculosis and Hepatitis B in 3 of 3 staff observed and Personnel records reviewed, Staff A B and C **Findings** On 10/06/2015 staff (A, B and C) were observed working in the facility and interacting with patients. Interview on 10/06/2015 at 12,08 p.m. with the Facility's Medical Director, the Surveyors

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Texas Department of State Health Services STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY COMPLETED **IDENTIFICATION NUMBER:** A. BUILDING: 008444 B. WING 10/06/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 17070 RED OAK DRIVE SUITE 505 SUBURBAN WOMENS MEDICAL CENTER HOUSTON, TX 77090 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE (X4) ID ID PREFIX (X5) COMPLETE DATE (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) TAG DEFICIENCY) A 211 Continued From page 18 A 211 requested evidence that staff were tested for Tuberculosis and Hepatitis B. The Facility's Medical Director stated " Is it in the rules." The Medical Director said he did not know that facility's staff needed to have tuberculosis and Hepatitis (B) testing. A review of the policy titled, "Women's Medical Center Administrative Policies" revealed the following: PERSONNEL Test results for TB and Hepatitis B recorded in records. Administrator will maintain these records and this information is confidential and assessable only to authorized staff." Review of Staff A, B and C's personnel record revealed no policy implemented for Tuberculosis testing of staff, A 217 TAC 139.49(b)(3)(A)(B)(C)(D) Infection Control A 217 Medical Director will ensure all staff recieves 12/1/15 Standards infection control training. Documentation of this training will be placed in (3) Educational course work and training, A personnel file. licensed abortion facility shall require its health care workers to complete educational course work or training in infection control and barrier precautions, including basic concepts of disease transmission, scientifically accepted principles and practices for infection control and engineering and work practice controls. To fulfill the requirements of this paragraph, course work and training may include formal education courses or in-house training or workshops provided by the facility. The course work and

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Texas Department of State Health Services STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY COMPLETED **IDENTIFICATION NUMBER:** A. BUILDING: 008444 B. WING 10/06/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 17070 RED OAK DRIVE SUITE 505 SUBURBAN WOMENS MEDICAL CENTER HOUSTON, TX 77090 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE ID PREFIX (X5) COMPLETE DATE (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) TAG DEFICIENCY) A 217 Continued From page 19 A 217 training shall include, but not be limited to: (A) HIV infection prevention; and (B) HBV, HCV, TB, and S. spp. infection prevention based on universal/standard precautions as defined in paragraph (1) of this subsection; (C) bidirectional aspect of disease transmission; and (D) epidemic control. This Requirement is not met as evidenced by: Based on record review and interview, the facility failed to provide infection control training on 3 (A. B, and C) of 3 staff members. Findings: A review of the personnel records for Staff members A, B, and C revealed no infection control training. A review of the record titled, "Employee Annual Competency and Personnel Evaluation" revealed no infection control training. A review of the policy titled, "Women's Medical Center Administrative Policies" revealed the following: PERSONNEL *employees shall have job descriptions, orientation and on the job training. *inservices will be conducted twice a year at a minimum *personnel will be CPR certified *personnel understand patient rights * will review clinic policies and procedures

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Texas Department of State Health Services STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY IDENTIFICATION NUMBER: COMPLETED A. BUILDING: 008444 B. WING 10/06/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 17070 RED OAK DRIVE SUITE 505 SUBURBAN WOMENS MEDICAL CENTER HOUSTON, TX 77090 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PREFIX PROVIDER'S PLAN OF CORRECTION (XS) COMPLETE DATE (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE PREFIX TAG TAG DEFICIENCY) A 217 Continued From page 20 A 217 * staff are aware of reporting requirements for child abuse and neglect as well as family violence These records will be maintained and updated as necessary. Verification of license and certifications will be current and updated as needed. Job descriptions will be reviewed annually or more often if needed. Records will include documentation of orientation, in-service/training programs and evaluation. Test results for TB and Hepatitis B recorded in records. Administrator will maintain these records and this information is confidential and assessable only to authorized staff." An interview with Medical Director on 10/06/2015 at approximately 12:30 PM confirmed the above findings. A 226 TAC 139.49(d)(3)(A) Infection Control Standards A 226 Medical Director will develop policy regarding inspection of instruments before being packaged (3) Inspection of surgical instruments. and of sterile instruments in sealed packages. (A) All instruments shall undergo inspection These policies will also address proper labeling before being packaged for reuse or storage. and storage. Medical Director will in-service Routine inspection of instruments shall be made staff on these policies. Random inspections will to assure clean locks, crevices, and serrations. be conducted as part of the facility's on-going Quality Assurance Program, 12/1/15 This Requirement is not met as evidenced by: Based on observation, and record review, the facility failed to maintain sterilized equipment/ instruments sealed in packages in 1 of 3 procedure rooms observed Findings Observation on 10/08/2015 at 9,30 a.m in

Texas Department of State Health Services STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY COMPLETED A. BUILDING: B. WING 008444 10/06/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 17070 RED OAK DRIVE SUITE 505 SUBURBAN WOMENS MEDICAL CENTER HOUSTON, TX 77090 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE ID PREFIX (X5) COMPLETE DATE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) A 226 Continued From page 21 A 226 procedure room #3 revealed the following instruments were observed stored in self sealed sterilization pouches in drawers below the examination table. 1 metal speculum not dated when sterilized and the seal was broken 1 metal curette enclosed in a Henry Shein self sterilization pouch. The seal was broken and there was no date on the packet as to when it was sterilized. 1 metal forceps enclosed in a self seal sterilization packet dated 03/09/2017. The packet had brown water stain marking on it. 1 metal sponge forceps enclosed in a self sealing pouch taped at both ends. There was no date on the packet as to when it was sterilized. 9 instruments in self sealed pouches which were not completely sealed. On 10/06/2015 at 9.10 a.m the Surveyor notified the facility's Licensed Vocational Nurse of their observation. The Licensed Vocational Nurse said she would take care of the expired supplies. A 242 TAC 139.49(d)(5)(D)(i)(ii) Infection Control A 242 Standards Medical Director will develop policy regarding inspection of instruments before being packaged D) Packaging. and of sterile instruments in sealed packages. These policies will also address proper labeling (i) All wrapped articles to be sterilized shall be and storage. Medical Director will in-service packaged in materials recommended for the staff on these policies. Random inspections will specific type of sterilizer and material to be be conducted as part of the facility's on-going sterilized, and to provide an effective barrier to 12/1/15 Quality Assurance Program. microorganisms. Acceptable packaging includes peel pouches, perforated metal trays, or rigid trays. Muslin packs shall be limited in size to 12 inches by 12 inches by 20 inches with a maximum weight of 12 pounds. Wrapped instrument trays shall not exceed 17 pounds.

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(EACH DEFICIENCY MUST BE PRECEDED BY FULL (X5) COMPLETE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG A 242: Continued From page 22 A 242 (ii) All items shall be labeled for each sterilizer load as to the date and time of sterilization, the sterilizing load number, and the autoclave. This Requirement is not met as evidenced by: Based on observation, record review, and interview, the facility failed to label peel packs and wrapped instruments with date and load number. Findings: During a tour of the facility on 10/06/2015 revealed multiple peel pack packages and wrapped instruments were not dated or labeled with the load number, Approximately 20 peel packs were crushed in the drawer beneath the exam table. Also, the peel packs had water stains on them. An interview with Staff #A on 10/06/2015 at approximately 11:00 AM confirmed the above findings. Observation on 10/06/2015 at at 09:30 a,m of examination room number three revealed the following instruments were observed stored in the drawers below the examination tables. The Instruments were not labeled with the date and time they were sterilized: I metal Curette enclosed in a self sealing sterilization pouch. 1 metal speculum enclosed in a self sealing sterilizing pouch 1 metal sponge forceps taped on both ends of the self sealing pouch.

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A review of the record titled, "policy for testing Biological Indicator" reveled the following:

"POLICY FOR ATEST BIOLOGICAL INDICATOR

1. PLACE ATEST CONTROL INTO INCUBATOR

WITH FIRST LOAD OF DAY

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FORM APPROVED Texas Department of State Health Services STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION COMPLETED A. BUILDING: 008444 10/06/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 17070 RED OAK DRIVE SUITE 505 SUBURBAN WOMENS MEDICAL CENTER HOUSTON, TX 77090 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE DATE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) TAG DEFICIENCY) A 245 Continued From page 25 A 245 list of all items which were used after the last negative biological indicator test shall be submitted to the administrator. This Requirement is not met as evidenced by: Based on observation, record review, and interview, the facility failed to perform biological testing for the bacterial growth and possible sterilization failure and document the results on a log for 1 of 1 sterilizer in use in the facility. Findings: Observation on 10/06/2015 at 11.10 a.m of the sterilization area revealed a sterilizer was observed in the facility. A review of the biological log revealed there was no readings documented after 48 hours to know if the biological had any bacterial growth and possible sterilization failure. A review of the record titled, "policy for testing Biological Indicator* reveled the following: "POLICY FOR ATEST BIOLOGICAL INDICATOR WITH FIRST LOAD OF DAY 1. PLACE ATEST CONTROL INTO INCUBATOR LABELED CONTROL & DATED. 2. 5 MIN. AFTER AUTOCLAVE IS DONE REMOVE ATEST FROM LOAD SET SIDE

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TEMP.

FOR 10 MIN. OR UNTIL COOLED TO ROOM

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FORM APPROVED Texas Department of State Health Services STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: 008444 10/06/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 17070 RED OAK DRIVE SUITE 505 SUBURBAN WOMENS MEDICAL CENTER HOUSTON, TX 77090 SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) PROVIDER'S PLAN OF CORRECTION (XS) COMPLETE DATE (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE PREFIX TAG DEFICIENCY) A 245 Continued From page 26 A 245 3. CRUSH ATEST INDICATOR 4. PLACE DATED ATEST INDICATOR INTO INCUBATOR 5. AFTER 24 HOURS DOCUMENT RESULTS OF INDICATOR 6. AFTER 48 HOURS DOCUMENT FINAL RESULT 7. IF RESULTS ARE POSITIVE WITH GROWTH NOTIFY MEDICAL DIRECTOR IMMEDIATELY. 8. ONCE ALL RESULTS ARE DOCUMENTED **DISCARD ATEST INDICATORS."** An interview with the Medical Director on 10/06/2015 at approximately 12:30 PM revealed he did not understand the policy for the biological testing. A 249 TAC 139.49(d)(5)(J)(i)(ii)(iii)(iv) Infection Control A 249 Medical Director shall establish policies for the storage of sterilized items to ensure proper handling that does not compromise packaging. These J) Storage of sterilized items. The loss of sterility policies will address proper positioning to prevent is event related, not time related. The facility shall crushing, bending, compressing or puncturing that ensure proper storage and handling of items in a would compromise sterility. 12/1/15 manner that does not compromise the packaging of the product, (i) Sterilized items shall be transported so as to maintain cleanliness and sterility and to prevent physical damage. (ii) Sterilized items shall be stored in well-ventilated, limited access areas with controlled temperature and humidity. (iii) Sterilized items shall be positioned so that the packaging is not crushed, bent, compressed, or punctured so that their sterility is not compromised. (iv) Storage of supplies shall be in areas that are

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designated for storage.

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Texas Department of State Health Services STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY COMPLETED A. BUILDING: __ 008444 B. WING _ 10/06/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 17070 RED OAK DRIVE SUITE 505 SUBURBAN WOMENS MEDICAL CENTER HOUSTON, TX 77090 SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUSY BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE (X4) ID PREFIX PREFIX TAG DEFICIENCY) A 334 Continued From page 28 A 334