

WHAT ARE HEALTH CENTERS?

Health centers are consumer-driven and patient-centered organizations that serve as a comprehensive and cost effective primary health care option for America's most underserved communities. Health centers serve everyone regardless of ability to pay or insurance status. They increase access to health care and provide integrated care services based on the unique needs of the communities they serve. Health centers deliver value to and have a significant impact on America's healthcare system. They also:

- Serve as the health care home for more than **27 million patients** in over **10,000 communities** across the country;
- Reduce health care costs and produce savings – on average, health centers save **24% per Medicaid patient** when compared to other providers;
- Integrate critical medical and social services such as oral health, mental health, substance abuse, case management, and translation, under one roof;
- Employ **over 200,000 people** and **generate over \$45 billion in total economic activity** in some of the nation's most distressed communities;
- Serve on the front lines of **public health crises and natural disasters**; and
- Provide care to **1.3 million homeless patients** and more than **330,000 veterans**.

Health Centers in NC, 2016

Health Centers in NC

Number of Grantee Organizations	38
Number of Delivery Sites	229

NC Health Center Patients

Total Patients	508,599
Growth in Patients since 2010	24%
Migrant/Seasonal Agricultural Worker Patients Served	50,901
Homeless Patients Served	16,870
Veterans Served	8,540

	<u>NC Health Center Patients</u>	<u>NC Residents</u>	<u>US Residents</u>
% at or Below 100% Poverty	72%	15%	14%
% at or Below 200% Poverty	94%	35%	32%

% Uninsured	43%	11%	9%
% Medicaid	25%	18%	19%
% Medicare	13%	15%	14%
% Racial/Ethnic Minority	67%	37%	39%

NC Health Center Quality & Accessibility

Percent of Grantees with Patient Centered Medical Home Recognition	58%
Percent of Grantees with a Physician Authorized to Prescribe FDA-Approved Medication for Opioid Use Disorder	29%
Percent of Grantees using Telehealth	39%

NC Health Center Staff Provide a Comprehensive Range of Services

	<u>FTEs</u>
Physicians	205.2
NPs/PAs/CNMs	231.3
Nurses	308.3
Dentists	69.7
Dental Hygienists	49.6
Behavioral Health Specialists	113.0
Pharmacy	176.0
Enabling Services	396.7
Vision	0.1
Other Staff	1,222.6
Total Staff	3,673.9

	<u>Patient Visits</u>
Chronic Conditions	587,935
Behavioral Health	317,589
Preventive Services	342,973