

NAME OF PROVIDER OR SUPPLIER <b>PLANNED PARENTHOOD OF THE NORTH VAL</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>3100 COHASSET ROAD CHICO, CA 95973</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	D PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X3) COMPLETE DATE
A 017	<p>Continued From page 2</p> <p>In a letter to the Department, dated 12/27/11, the facility reported unauthorized access of Patient 1's personal medical information by a staff member.</p> <p>During an interview conducted by Licensing and Certification on 2/7/12 at 1:45 pm, Center Director (CD) A stated that on 12/21/11, SM B was observed looking in Patient 1's medical record. CD A stated that she interviewed SM B and asked her why she had been reviewing Patient 1's medical record. SM B explained to her that she had some knowledge of Patient 1's health history and looked in the medical record for her own personal reasons. SM B stated that she was currently dating Patient 1's ex-boyfriend and had concerns about a sexually transmitted disease (STD).</p> <p>During an interview conducted by Licensing and Certification on 2/7/12 at 2:10 pm, Office Staff (OS) D stated that as she passed through the reception area, she saw SM B sitting at a reception desk looking through an open medical record. She noticed that there were no patients in line at the desk and that SM B was not talking to anyone on the telephone. OS D stated she jokingly asked SM B, "Is there a test on that chart or something? But, she did not respond." OS D stated she reported the incident to CD A because, "It did not feel right. The chart was open, there was nobody in line, SM B was not on the telephone, and she was reading it (the medical record) like a magazine."</p> <p>During an interview conducted by Licensing and Certification with CD A on 2/7/12 at 1:45 pm, she stated, "SM B was a Reproductive Health Specialist (RHS), a non-licensed staff position.</p>	A 017		