

REC'D APR 24 2017

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FORM APPROVED

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AB0032	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 02/22/2017
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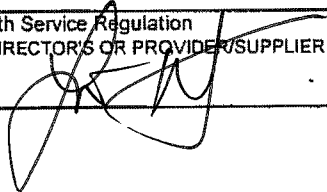
NAME OF PROVIDER OR SUPPLIER
PLANNED PARENTHOOD OF CENTRAL NORTH

STREET ADDRESS, CITY, STATE, ZIP CODE
1765 DOBBINS ROAD
CHAPEL HILL, NC 27514

7/27/17
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
E 159	.0312(A) Medications and Anesthesia 10A-14E .0312 (a) Medication (1) No medication or treatment shall be given except on written order of a physician. (2) Medications must be administered in accordance with the Nurse Practice Act of the State of North Carolina, and must be recorded in the patient's permanent record. This Rule is not met as evidenced by: Based on policy review, closed medical record review, personnel file review and staff interview, the facility staff failed to ensure medications were administered by registered nursing staff for 3 of 20 medical records reviewed (#4, #5 and #16). The findings include: Review of the facility's "Pharmaceutical Administration" policy with an "Original Date" of February 10, 2017 revealed "POLICY: All medication administration shall follow (corporation name policies) as well as state and federal guidelines. ... PROCEDURES: ... 2. Summary table of licensure requirements for medication by state: Yes = personnel may administer medication; No = personnel may not administer medication. ..." Review of the summary table revealed for North Carolina "Non-licensed personnel (only with physician/Advanced Practice Clinician order)" can administer medication and "should have documentation of appropriate training/privileging; can do so if delegated by RN/LPN or by direct order from physician/ACP (Advanced Practice Clinician)."	E 159	All medications are administered on written order of a physician and in accordance with the Nurse Practice Act in the State of North Carolina, and are recorded in the patient's permanent medical record. a. Only Registered Nurses will administer medications, including injections, to patients during abortion services. Unlicensed staff will no longer be allowed to administer medications during abortion services. b. All health center staff has been trained as to this policy. c. It is the responsibility of the Registered Nurse on duty to ensure that only Registered Nurses will administer medications during abortion services. d. Chart audits will be performed by the Health Center Manager on a monthly basis until 100% compliance with this policy is achieved for three consecutive months. Any non-compliance will be met with additional training, and/or performance improvement processes as needed.	4/1/2017

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE



TITLE

VP of Pt. Svc.

(X6) DATE

4/20/17

Division of Health Service Regulation

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E 159	<p>Continued From page 1</p> <p>Review of the facility's "Provision of Intramuscular Injection" policy and procedure dated 1/2015 revealed "PRINCIPLE: The purpose is to provide medication, contraceptive or vaccine by intramuscular injection by privileged staff members. ... 12. Health care assistants must be trained and have their competency evaluated on an annual basis in order to give injections."</p> <p>1. Closed medical record review on 02/22/2017 of Patient #4 revealed a 30 year-old female who had a surgical abortion procedure performed on 02/10/2017. Review of the record revealed HCC #1 (Health Center Coordinator) administered RhoGAM (medication given to prevent blood incompatibilities) 250 units IM (intramuscular) at 1039 and Depo Provera (birth control medication) 150 milligrams IM at 1430.</p> <p>Personnel File review on 02/22/2017 revealed HCC #1's date of hire was 12/01/2015. Review revealed a Health Center Coordinator job description signed and dated 01/11/2017. Review revealed "Essential Functions" of the Health Center Coordinator "are in addition to the functions of the Health Care Assistant job description. She/He will perform required functions of both job descriptions when designated as the Health Center Coordinator. ..."</p> <p>Review of the Health Care Assistant I job description revealed it was signed by HCC #1 on 07/31/2016. Review of the essential functions revealed "...20. Perform IM injections under clinician supervision. ..." Review of a "Lab Testing Staff: Competency Record" for HCC #1 revealed a lists of tests with an area to document a date of completion. Review of the list included "IM Injections." Review revealed there was no date documented to indicate completion. The</p>	E 159		

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NAME OF PROVIDER OR SUPPLIER PLANNED PARENTHOOD OF CENTRAL NORTH		STREET ADDRESS, CITY, STATE, ZIP CODE 1765 DOBBINS ROAD CHAPEL HILL, NC 27514		
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E 159	<p>Continued From page 2</p> <p>area under the date was blank.</p> <p>Interview on 02/22/2017 at 1650 with the Regional Director of Nursing revealed that HCC #1 was a non-licensed staff and was able to administer injectable medications under the supervision of the physician or advanced practice clinician. Interview revealed the Health Center Coordinator should have demonstrated competency to be able to administer medications. The nurse stated that a physician or Advanced Practice Clinician would have to observe and document three to five injections given by a staff member before they would be able to administer medications independently. Interview revealed non-licensed staff only administered injectable medications. Interview revealed physicians, Advanced Practice Clinicians and registered nursing staff administered all oral or intravenous medications. Interview revealed competencies for HCC #1 were not able to be found. Interview confirmed HCC #1 administered RhoGAM to Patient #4 on 02/10/2017.</p> <p>2. Closed medical record review on 02/22/2017 of Patient #5 revealed a 23 year-old female who had a surgical abortion procedure performed on 02/09/2017. Review of the record revealed HCC #1 administered RhoGAM (medication given to prevent blood incompatibilities) 250 units IM (intramuscular) at 1057.</p> <p>Personnel File review on 02/22/2017 revealed HCC #1's date of hire was 12/01/2015. Review revealed a Health Center Coordinator job description signed and dated 01/11/2017. Review revealed "Essential Functions" of the Health Center Coordinator "are in addition to the functions of the Health Care Assistant job description. She/He will perform required</p>	E 159		

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NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE

PLANNED PARENTHOOD OF CENTRAL NORTH CAROLINA 1765 DOBBINS ROAD
CHAPEL HILL, NC 27514

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E 159	<p>Continued From page 3</p> <p>functions of both job descriptions when designated as the Health Center Coordinator. ..." Review of the Health Care Assistant I job description revealed it was signed by HCC #1 on 07/31/2016. Review of the essential functions revealed "...20. Perform IM injections under clinician supervision. ..." Review of a "Lab Testing Staff: Competency Record" for HCC #1 revealed a lists of tests with an area to document a date of completion. Review of the list included "IM Injections." Review revealed there was no date documented to indicate completion. The area under the date was blank.</p> <p>Interview on 02/22/2017 at 1650 with the Regional Director of Nursing revealed that HCC #1 was a non-licensed staff and was able to administer injectable medications under the supervision of the physician or advanced practice clinician. Interview revealed the Health Center Coordinator should have demonstrated competency to be able to administer medications. The nurse stated that a physician or Advanced Practice Clinician would have to observe and document three to five injections given by a staff member before they would be able to administer medications independently. Interview revealed non-licensed staff only administered injectable medications. Interview revealed physicians, Advanced Practice Clinicians and registered nursing staff administered all oral or intravenous medications. Interview revealed competencies for HCC #1 were not able to be found. Interview confirmed HCC #1 administered RhoGAM to Patient #5 on 02/09/2017.</p> <p>3. Closed medical record review on 2/22/2017 of Patient #16 revealed a 28 year-old female who had a medical abortion performed on 01/06/2017.</p>	E 159		

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NAME OF PROVIDER OR SUPPLIER PLANNED PARENTHOOD OF CENTRAL NORT		STREET ADDRESS, CITY, STATE, ZIP CODE 1765 DOBBINS ROAD CHAPEL HILL, NC 27514		
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E 159	<p>Continued From page 4</p> <p>Review of the record revealed HCA #2 administered RhoGAM (medication given to prevent blood incompatibilities) 250 units IM (intramuscularly) at 1141.</p> <p>Personal File reviewed on 02/22/2017 for HCA #2 revealed "Health Care Assistant I - Back Support" job description signed and dated 07/01/2016. Review revealed "Essential Functions" of the Health Care Assistant 1 "performs a wide range of duties." Review of essential functions revealed " ...20. Performs IM injections under the clinical supervision". Review of "Health Care Assistant Documentation: Intramuscular proficiency" for HCA #2 revealed demonstration of competency checklist for "Intramuscular Injections" with items checked off, three intermuscular injections signed off and dated 07/14/2015. Review revealed signature of HCA #2 and dated 07/18/2015. The area for Clinical Signature and date was blank.</p> <p>Interview on 02/22/2017 at 1650 with the Regional Director of Nursing revealed that HCA #2 was a non-licensed staff and was able to administer injectable medications under the supervision of the physician or advanced practice clinician. Interview revealed the Health Center Assistant should have demonstrated competency to be able to administer medications. The nurse stated that a physician or Advanced Practice Clinician would have to observe and document three to five injections given by a staff member before they would be able to administer medications independently. Interview revealed non-licensed staff only administered injectable medications. Interview revealed physicians, Advanced Practice Clinicians and registered nursing staff administered all oral or intravenous medications. Interview verified competencies for HCA #2 for Intramuscular Injection Proficiency</p>	E 159		

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E 159	Continued From page 5 were signed off by HCA #2 without signature and date of Clinician signoff. Interview confirmed HCA #2 administered RhoGAM to Patient #16 on 01/06/2017.	E 159		