

12/13/17 acceptable 45th Day 1/13/18

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION POC # 1	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: TNPL53526	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 11/29/2017
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NAME OF PROVIDER OR SUPPLIER KNOXVILLE CENTER FOR REPRODUCTIVE HE	STREET ADDRESS, CITY, STATE, ZIP CODE 1547 WEST CLINCH AVENUE KNOXVILLE, TN 37916
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 424	<p>1200-8-10-.04 (20)(a) Administration</p> <p>(20) Infection Control.</p> <p>(a) The ASTC must provide a sanitary environment to avoid sources and transmission of infectious and communicable diseases. There must be an active performance improvement program for the prevention, control, and investigation of infections and communicable diseases.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure expired supplies were not available for patient use in 2 of 2 procedure rooms, in 1 of 1 labs, and in 1 of 1 emergency carts observed.</p> <p>The findings included:</p> <p>Observation and interview with the Administrator on 11/28/17 at 3:30 PM, in Procedure Room #1, revealed ten 8 millimeter (mm) Disposable Curved Curettes (surgical instrument used to remove material by a scraping action, especially from the uterus) with an expiration date of 12/2015; one 8 mm Disposable Curved Curette with an expiration date of 6/2016; and one 8 mm Disposable Curved Curette with an expiration date of 9/2017. Interview with the Administrator confirmed the curettes were expired and the facility failed to ensure expired supplies were not available for patient use.</p> <p>Observation and interview with the Administrator on 11/28/17 at 3:45 PM, in Procedure Room #2, revealed two bottles of hand sanitizer with an expiration date of 10/2016. Interview with the</p>	A 424	<p>1200-8-10-.04 (20)(a)</p> <p>P.O.C.</p> <p>A monthly inspection log has been created to ensure no expired items are available for patient use. Staff members will be responsible for inspecting all items in their designated areas, removing and replacing items as needed and initialing the log once complete.</p>	12/11/17

Division of Health Care Facilities
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Kim Denison

TITLE

Administrator

(X6) DATE

12/11/17

Division of Health Care Facilities

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A 424	Continued From page 1 Administrator confirmed the hand sanitizer was expired and the facility failed to ensure expired supplies were not available for use. Observation and interview with the Advance Practice Nurse (APN) on 11/29/17 at 10:20 AM, of the Emergency Cart in the Recovery Room, revealed 6 pairs of sterile latex surgical gloves with an expiration date of 9/2017. Interview with the APN confirmed the gloves were expired and the facility failed to ensure expired supplies were not available for patient use. Observation and interview with the APN on 11/29/17 at 10:50 AM, in the lab, revealed seven 4 mm purple top blood specimen tubes with an expiration date of 10/31/17. Interview with the APN confirmed the blood specimen tubes were expired and the facility failed to ensure expired supplies were not available for patient use.	A 424		
A 680	1200-08-10-.06 (12)(a) Basic Services (12)Medical Records. (a) The ASTC shall comply with the Medical Records Act of 1974, T.C.A. § 68-11-301, et seq. This Rule is not met as evidenced by: Based on review of the State of Tennessee Laws, medical record review, and interview, the facility failed to report an induced termination of pregnancy for 1 patient (#5) of 10 medical	A 680	1200-08-10-.06 (12)(a) <i>An inquiry has been made with the Office of Vital Records to determine if the report in question was received or if we inadvertently failed to submit it. It was discussed with the surveyor that making a copy may have been overlooked or misplaced. At the request of the Office of Vital Records, a second report was provided to compare against their records. We are awaiting their findings.</i>	12/11/17

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A 680	<p>Continued From page 2 records reviewed.</p> <p>The findings included:</p> <p>Review of the State of Tennessee Laws, Title 68 Chapter 3, Vital Records Part 5 Deaths (68-3-505) Reports of Abortion (termination of pregnancy) dated 2015 and last updated on 1/7/16 revealed "... Each induced termination of pregnancy that occurs in this state shall be reported to the office of vital records within ten (10) days after the procedure by the person in charge of the institution in which the induced termination of pregnancy was performed..."</p> <p>Medical record review revealed Patient #5 was admitted to the facility on [redacted] for an abortion. Further review revealed the patient was discharged home the same day. Continued medical record review revealed a Tennessee Department of Health, Report of Induced Termination of Pregnancy was not in the medical record.</p> <p>Interview with the Administrator on 11/28/17 at 2:40 PM, in the employee lounge, confirmed the facility failed to report the abortion to the State of Tennessee as required by state law.</p>	A 680	<p>1200-08-10-.06(12)(a) P.O.C.</p> <p>Each procedure day the Director of Counseling will make a copy of each Report of Induced Termination of Pregnancy. She will count the number of reports and verify that it equals the number of patients seen that day. The reports will then be given to the Office Mgr. and she will confirm the number of reports received from the Director of Counseling equals the number of patients seen. She is then responsible for mailing them to the Office of Vital Records. If the Director of Counseling is absent, another staff member is designated to complete this task.</p>	12/11/17