

State of GA, Healthcare Facility Regulation Division

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 060-011	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 06/12/2014
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NAME OF PROVIDER OR SUPPLIER ATLANTA WOMEN'S MEDICAL CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 235 WEST WIEUCA ROAD ATLANTA, GA 30342
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
U 000	Initial Comments. AMENDED 2567 A relicensure and complaint investigation (GA00136570) was conducted on 6/12/2014, Atlanta Women's Medical Center was not in compliance with Chapter 111-8-4, Rules and Regulations for Ambulatory Surgical Treatment Centers, the following deficiencies were cited:	U 000		
U1005 SS G	<p>111-8-4-. 10(e) Physical Plant and Operational Standards.</p> <p>Entrances for patients shall be connected to the public right-of-way by a hard-surfaced, unobstructed walkway in good repair. Handicapped patients confined to a wheel chair or otherwise impaired shall be able to access the center building without climbing any stairs or steps. A ramp with handrails over existing stairs or steps may be utilized in meeting this requirement. A hard-surfaced, unobstructed road or driveway for use by ambulances or other emergency fire or police vehicles shall run from at least one entrance of the building to the public right-of-way. The doorway of such entrance shall be immediately adjacent to the road or driveway.</p> <p>This RULE is not met as evidenced by: Based on observations and staff interviews, the facility failed to provide handicapped patients confined to a wheelchair or otherwise impaired access to the facility without climbing any stairs.</p> <p>Findings include:</p> <p>Observation on 06/11/2014 at 9:00 a.m. revealed two (2) parking spaces labeled with the blue handicapped symbols (wheelchair) painted on the pavement. Continued observations revealed a</p>	U1005	The cited rule requires "access to the center building without climbing any stairs or steps." AWC complies with this rule by providing access to its building via a ramp. The cited rule does not appear to address access between the floors of the building, and DCH has not previously indicated that this rule might require an elevator between the floors of AWMC's building. AWC is addressing its lack of an elevator by taking the corrective actions listed below in response to U1006.	July 18, 2014

State of GA Inspection Report
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Stacey C. [Signature]

TITLE

Administrator

(X8) DATE

7/21/14

State of GA, Healthcare Facility Regulation Division

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U1005	<p>Continued From page 1</p> <p>ramp that was level with the pavement and the sidewalk located between the entrance of the facility and another office. The facility was located on the second (2nd) floor, there was a front patient and visitor entrance accessible by climbing 19 stairs. There was no elevator in the facility.</p> <p>Interview on 06/11/14 at 10:20 a.m., the Administrator acknowledged that the facility did not have an elevator.</p> <p>Interview on 06/12/14 at 10:15 a.m., the Clinical Coordinator confirmed that the patient and visitor entrance had 19 stairs and that there was no elevator in the facility.</p> <p>Observation on 06/12/14 at 3:00 p.m., a back staircase which the Administrator confirmed was used by staff or emergency personnel when transferring patients. This staircase also had 19 steps.</p>	U1005		
U1006 SS G	<p>111-8-4-.10(f) Physical Plant and Operational Standards.</p> <p>Ambulatory surgical services provided in multistory buildings shall be accessible by an elevator of adequate size to accommodate date a standard wheeled litter patient and two attendants. A stairway or ramp of adequate dimensions shall be available for transfer of a patient in case of power failure.</p> <p>This RULE is not met as evidenced by: Based on observations and staff interview, it was determined that the facility failed to provide an elevator for patient transport to the second(2nd)</p>	U1006	<p>First Corrective Action: In order to ensure that AWMC's lack of elevator access does not adversely affect patient safety or care, AWC will comply with the following policies and procedures:</p> <ul style="list-style-type: none"> • Patients who receive IV sedation will be accompanied to the center by a personal escort. • Following her procedure, a patient receiving IV sedation will be escorted down the stairs by her personal escort and a clinic staff member. • The patient's personal escort will accompany the patient to her transportation. • All staff escorts will document the escorting of patients in the Staff Escort Log. • Patients who have not received IV sedation but who have been determined to need assistance to safely navigate the stairs will also be escorted down the stairs by a clinic staff member. 	<p>Immediate (these are ongoing practices already in place prior to the inspection)</p>

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U1006	<p>Continued From page 2</p> <p>floor Ambulatory Surgery Center.</p> <p>Findings include:</p> <p>Observation on 06/11/2014 at 9:00 a.m. revealed two (2) parking spaces labeled with the blue handicapped symbols (wheelchair) painted on the pavement. Continued observations revealed a ramp that was level with the pavement and the sidewalk located between the entrance of the facility and another office. The facility was located on the second (2nd) floor, there was a front patient and visitor entrance accessible by climbing 19 stairs. There was no elevator in the facility.</p> <p>Interview on 06/11/14 at 10:20 a.m., the Administrator acknowledged that the facility did not have an elevator.</p> <p>Interview on 06/12/14 at 10:15 a.m., the Clinical Coordinator confirmed that the patient and visitor entrance had 19 stairs and that there was no elevator in the facility.</p> <p>Observation on 06/12/14 at 3:00 p.m., a back staircase which the Administrator confirmed was used by staff or emergency personnel when transferring patients. This staircase also had 19 steps.</p>	U1006	<ul style="list-style-type: none"> If a patient must be transferred to another facility, the clinic administrator or a designee will call the ambulance service to arrange for transfer and alert the operator that the center is on the second floor and that access to the center is via a stairway. Prospective patients will be notified that AWC is on the second floor and that access to AWC is via a stairway. Such notification will be documented in patient appointment notes. The center will maintain in its file a statement signed by its current medical director that in his/her medical judgment, walking down stairs following surgery presents minimal, if any, risk to the patient. <p>Staff Education: Staff Meeting for review of procedures scheduled on 7/23/14.</p> <p>Monitoring: Administrator will perform periodic quality assurance checks to ensure policies are being followed.</p> <p>Responsible Party: Administrator</p> <p>Second Corrective Action: From the time this facility was first licensed in 1994 until 2012, the Department continuously granted AWC variances from the elevator requirement. The most recent of those variances expired in 2012. AWC made several attempts to renew those variances, but the Department denied our applications. Accordingly, we have undertaken to install an elevator in the building: We have retained an architecture firm, prepared construction drawings, sought permitting and applied for the necessary loan funds. In addition, on March 17, 2014, we applied for a temporary one-year variance to allow us to continue operations while installing the elevator. On July 7, 2014, AWC requested informal review of the Department's initial denial of the March 17th variance application. That matter is still pending. (Also pending is AWC's 3/14/14, request for informal review of the Department's initial denial of AWC's 9/12/13 (variance request to use stairlift in lieu of elevator). AWC is also in the process of seeking a settlement conference with the Department in an attempt to reach a suitable resolution agreeable to all.</p>	Unknown as to the administrative proceedings. March 16, 2015 (the date on which AWC's requested one-year variance would expire) as to installation of the elevator.
U1025 SS G	<p>111-8-4-.10(l) Physical Plant and Operational Standards.</p> <p>The center shall be arranged and organized in such a manner as to ensure the comfort, safety, hygiene, privacy, and dignity of patients treated therein.</p>	U1025		

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U1006	<p>Continued From page 2</p> <p>floor Ambulatory Surgery Center.</p> <p>Findings include:</p> <p>Observation on 06/11/2014 at 9:00 a.m. revealed two (2) parking spaces labeled with the blue handicapped symbols (wheelchair) painted on the pavement. Continued observations revealed a ramp that was level with the pavement and the sidewalk located between the entrance of the facility and another office. The facility was located on the second (2nd) floor, there was a front patient and visitor entrance accessible by climbing 19 stairs. There was no elevator in the facility.</p> <p>Interview on 06/11/14 at 10:20 a.m., the Administrator acknowledged that the facility did not have an elevator.</p> <p>Interview on 06/12/14 at 10:15 a.m., the Clinical Coordinator confirmed that the patient and visitor entrance had 19 stairs and that there was no elevator in the facility.</p> <p>Observation on 06/12/14 at 3:00 p.m., a back staircase which the Administrator confirmed was used by staff or emergency personnel when transferring patients. This staircase also had 19 steps.</p>	U1006	<p>Our plan for compliance is to pursue all of these avenues with the goal of installing an elevator in the building while continuing to provide services.</p> <p>Staff Education: Staff will be appropriately notified of decisions resulting from the pending administrative proceedings and any changes that may be implemented as a result of such decisions.</p> <p>Monitoring: Legal Counsel & Administrator will continue monitoring progress of all administrative proceedings on this matter.</p> <p>Responsible Persons: Legal Counsel & Clinic Administrator</p>	
U1025 SS G	<p>111-8-4-.10(l) Physical Plant and Operational Standards.</p> <p>The center shall be arranged and organized in such a manner as to ensure the comfort, safety, hygiene, privacy, and dignity of patients treated therein.</p>	U1025	<p>AWC responded to this deficiency in a plan of corrections submitted on July 7, 2014. A copy of that plan of correction, to which AWC has not yet received a response, is incorporated herein by reference.</p>	July 10, 2014

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U1025	<p>Continued From page 3</p> <p>This RULE is not met as evidenced by: Based on observation and staff interview the facility failed to ensure patient safety related to glucometer use.</p> <p>Findings include:</p> <p>The facility was equipped with a glucometer (device to assess blood sugar) and the only test strips available were expired.</p> <p>Interview with the Director of Nursing following the observation confirmed the strips were expired and that the machine was for single patient use and not approved for multi-patient use.</p>	U1025		
U2100 SS A	<p>111-8-4-.21 Advertising.</p> <p>Any advertising of the services provided in or by ambulatory surgical treatment center shall include the full name of the center and its Georgia license number, as shown on the face of the permit.</p> <p>Authority O.C.G.A. Secs. 31-2-4 et seq. and 31-7-1 et seq. Administrative History. Original Rule entitled "Advertising" was filed on January 22, 1980; effective March 1, 1980, as specified by the Agency.</p> <p>This RULE is not met as evidenced by: Based on observation and staff interview it was the facility failed to include its Georgia license number as shown on the face of the permit, in it's advertising, .</p> <p>Findings include:</p>	U2100	<p>AWC responded to this deficiency in a plan of corrections submitted on July 7, 2014. A copy of that plan of correction, to which AWC has not yet received a response, is incorporated herein by reference.</p>	July 11, 2014

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U1025 SS G	111-8-4-.10(l) Physical Plant and Operational Standards. The center shall be arranged and organized in such a manner as to ensure the comfort, safety, hygiene, privacy, and dignity of patients treated therein. This RULE is not met as evidenced by: Based on observation and staff interview the facility failed to ensure patient safety related to glucometer use. Findings include: The facility was equipped with a glucometer (device to assess blood sugar) and the only test strips available were expired. Interview with the Director of Nursing following the observation confirmed the strips were expired and that the machine was for single patient use and not approved for multi-patient use.	U1025	AWC responded to this deficiency in a plan of corrections submitted on July 7, 2014. A copy of that plan of correction, to which AWC has not yet received a response, is incorporated herein by reference.	July 10, 2014
U2100 SS A	111-8-4-.21 Advertising. Any advertising of the services provided in or by ambulatory surgical treatment center shall include the full name of the center and its Georgia license	U2100	AWC responded to this deficiency in a plan of corrections submitted on July 7, 2014. A copy of that plan of correction, to which AWC has not yet received a response, is incorporated herein by reference.	July 11, 2014

State of GA Inspection Report
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Stacey C. Y...

Administrator

7/21/14

State of GA, Healthcare Facility Regulation Division

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U2100	<p>Continued From page 1</p> <p>number, as shown on the face of the permit.</p> <p>Authority O.C.G.A. Secs. 31-2-4 et seq. and 31-7-1 et seq. Administrative History. Original Rule entitled "Advertising" was filed on January 22, 1980; effective March 1, 1980, as specified by the Agency,</p> <p>This RULE is not met as evidenced by: Based on observation and staff interview it was the facility failed to include its Georgia license number as shown on the face of the permit, in it's advertising, .</p> <p>Findings include:</p> <p>Review of the facility's online website, which included information about the center and services provided, failed to reveal the center's Georgia license number.</p> <p>During an interview with the administrator on 6/12/2014 at 3:00 p.m., he/she confirmed that the website was the only source of advertising, and that it did not include the Georgia license number.</p>	U2100		

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V 000	<p>Opening Comments</p> <p>At the time of the survey, Atlanta Women's Medical Center was in compliance with Chapter 290-5-32, Rules and Regulations for Performance of Abortions After the First Trimester of Pregnancy and Reporting Requirements For All Abortions.</p>	V 000		

State of GA Inspection Report LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE 	TITLE Administrator	(X6) DATE 7/21/14
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