

WHAT ARE HEALTH CENTERS?

Health centers are consumer-driven and patient-centered organizations that serve as a comprehensive and cost effective primary health care option for America’s most underserved communities. Health centers serve everyone regardless of ability to pay or insurance status. They increase access to health care and provide integrated care services based on the unique needs of the communities they serve. Health centers deliver value to and have a significant impact on America’s healthcare system. They also:

- Serve as the health care home for more than **27 million patients** in over **10,000 communities** across the country;
- Reduce health care costs and produce savings – on average, health centers save **24% per Medicaid patient** when compared to other providers;
- Integrate critical medical and social services such as oral health, mental health, substance abuse, case management, and translation, under one roof;
- Employ **over 200,000 people** and **generate over \$45 billion in total economic activity** in some of the nation’s most distressed communities;
- Serve on the front lines of **public health crises and natural disasters**; and
- Provide care to **1.3 million homeless patients** and more than **330,000 veterans**.

Health Centers in VA, 2016

Health Centers in VA

Number of Grantee Organizations	26
Number of Delivery Sites	145

VA Health Center Patients

Total Patients	304,756
Growth in Patients since 2010	11%
Migrant/Seasonal Agricultural Worker Patients Served	6,597
Homeless Patients Served	9,509
Veterans Served	7,047

	<u>VA Health Center Patients</u>	<u>VA Residents</u>	<u>US Residents</u>
% at or Below 100% Poverty	63%	11%	14%
% at or Below 200% Poverty	91%	25%	32%
% Uninsured	32%	10%	9%
% Medicaid	24%	12%	19%
% Medicare	16%	14%	14%
% Racial/Ethnic Minority	51%	38%	39%

VA Health Center Staff Provide a Comprehensive Range of Services

	<u>FTEs</u>
Physicians	141.3
NPs/PAs/CNMs	156.5
Nurses	333.8
Dentists	56.2
Dental Hygienists	21.5
Behavioral Health Specialists	81.4
Pharmacy	65.3
Enabling Services	224.7
Vision	2.1
Other Staff	854.6
Total Staff	2,315.8

	<u>Patient Visits</u>
Chronic Conditions	433,000
Behavioral Health	244,788
Preventive Services	241,933

VA Health Center Quality & Accessibility

Percent of Grantees with Patient Centered Medical Home Recognition	77%
Percent of Grantees with a Physician Authorized to Prescribe FDA-Approved Medication for Opioid Use Disorder	23%
Percent of Grantees using Telehealth	50%