

WHAT ARE HEALTH CENTERS?

Health centers are consumer-driven and patient-centered organizations that serve as a comprehensive and cost effective primary health care option for America's most underserved communities. Health centers serve everyone regardless of ability to pay or insurance status. They increase access to health care and provide integrated care services based on the unique needs of the communities they serve. Health centers deliver value to and have a significant impact on America's healthcare system. They also:

- Serve as the health care home for more than **27 million patients** in over **10,000 communities** across the country;
- Reduce health care costs and produce savings – on average, health centers save **24% per Medicaid patient** when compared to other providers;
- Integrate critical medical and social services such as oral health, mental health, substance abuse, case management, and translation, under one roof;
- Employ **over 200,000 people** and **generate over \$45 billion in total economic activity** in some of the nation's most distressed communities;
- Serve on the front lines of **public health crises and natural disasters**; and
- Provide care to **1.3 million homeless patients** and more than **330,000 veterans**.

Health Centers in PR, 2016

Health Centers in PR

Number of Grantee Organizations	20
Number of Delivery Sites	86

PR Health Center Patients

Total Patients	352,172
Migrant/Seasonal Agricultural Worker Patients Served	11,139
Homeless Patients Served	9,818
Veterans Served	1,494

	<u>PR Health Center Patients</u>	<u>PR Residents</u>	<u>US Residents</u>
% at or Below 100% Poverty	86%	43%	14%
% at or Below 200% Poverty	98%	72%	32%
% Uninsured	12%	6%	9%
% Medicaid	68%	37%	19%
% Medicare	10%	23%	14%
% Racial/Ethnic Minority	99%	99%	39%

PR Health Center Staff Provide a Comprehensive Range of Services

	<u>FTEs</u>
Physicians	341.2
NPs/PAs/CNMs	0.0
Nurses	607.2
Dentists	37.7
Dental Hygienists	1.0
Behavioral Health Specialists	79.8
Pharmacy	253.6
Enabling Services	234.8
Vision	8.4
Other Staff	1,354.1
Total Staff	3,210.3

	<u>Patient Visits</u>
Chronic Conditions	383,021
Behavioral Health	94,747
Preventive Services	251,390

PR Health Center Quality & Accessibility

Percent of Grantees with Patient Centered Medical Home Recognition	65%
Percent of Grantees with a Physician Authorized to Prescribe FDA-Approved Medication for Opioid Use Disorder	40%
Percent of Grantees using Telehealth	10%