

## WHAT ARE HEALTH CENTERS?

Health centers are consumer-driven and patient-centered organizations that serve as a comprehensive and cost effective primary health care option for America's most underserved communities. Health centers serve everyone regardless of ability to pay or insurance status. They increase access to health care and provide integrated care services based on the unique needs of the communities they serve. Health centers deliver value to and have a significant impact on America's healthcare system. They also:

- Serve as the health care home for more than **27 million patients** in over **10,000 communities** across the country;
- Reduce health care costs and produce savings – on average, health centers save **24% per Medicaid patient** when compared to other providers;
- Integrate critical medical and social services such as oral health, mental health, substance abuse, case management, and translation, under one roof;
- Employ **over 200,000 people** and **generate over \$45 billion in total economic activity** in some of the nation's most distressed communities;
- Serve on the front lines of **public health crises and natural disasters**; and
- Provide care to **1.3 million homeless patients** and more than **330,000 veterans**.

## Health Centers in NH, 2016

### Health Centers in NH

Number of Grantee Organizations	11
Number of Delivery Sites	42

### NH Health Center Patients

Total Patients	89,280
Growth in Patients since 2010	36%
Migrant/Seasonal Agricultural Worker Patients Served	415
Homeless Patients Served	6,857
Veterans Served	2,775

	<u>NH Health Center Patients</u>	<u>NH Residents</u>	<u>US Residents</u>
% at or Below 100% Poverty	50%	7%	14%
% at or Below 200% Poverty	75%	19%	32%
% Uninsured	15%	7%	9%
% Medicaid	31%	13%	19%
% Medicare	19%	16%	14%
% Racial/Ethnic Minority	19%	9%	39%

### NH Health Center Staff Provide a Comprehensive Range of Services

	<u>FTEs</u>
Physicians	45.8
NPs/PAs/CNMs	59.9
Nurses	114.2
Dentists	7.8
Dental Hygienists	9.4
Behavioral Health Specialists	56.4
Pharmacy	13.9
Enabling Services	98.1
Vision	0.1
Other Staff	326.3
Total Staff	896.3

	<u>Patient Visits</u>
Chronic Conditions	80,741
Behavioral Health	97,017
Preventive Services	86,504

### NH Health Center Quality & Accessibility

Percent of Grantees with Patient Centered Medical Home Recognition	91%
Percent of Grantees with a Physician Authorized to Prescribe FDA-Approved Medication for Opioid Use Disorder	73%
Percent of Grantees using Telehealth	36%

**Sources:** 2016 Uniform Data System. Bureau of Primary Health Care. HRSA, DHHS, Kaiser Family Foundation. Health Insurance Coverage of the Total Population. 2016. US Census Bureau. 2016 American Community Survey 1-Year Estimates, Tables B17002 and B03002.