

WHAT ARE HEALTH CENTERS?

Health centers are consumer-driven and patient-centered organizations that serve as a comprehensive and cost effective primary health care option for America's most underserved communities. Health centers serve everyone regardless of ability to pay or insurance status. They increase access to health care and provide integrated care services based on the unique needs of the communities they serve. Health centers deliver value to and have a significant impact on America's healthcare system. They also:

- Serve as the health care home for more than **27 million patients** in over **10,000 communities** across the country;
- Reduce health care costs and produce savings – on average, health centers save **24% per Medicaid patient** when compared to other providers;
- Integrate critical medical and social services such as oral health, mental health, substance abuse, case management, and translation, under one roof;
- Employ **over 200,000 people** and **generate over \$45 billion in total economic activity** in some of the nation's most distressed communities;
- Serve on the front lines of **public health crises and natural disasters**; and
- Provide care to **1.3 million homeless patients** and more than **330,000 veterans**.

Health Centers in MA, 2016

Health Centers in MA

Number of Grantee Organizations	39
Number of Delivery Sites	288

MA Health Center Patients

Total Patients	751,918
Growth in Patients since 2010	28%
Migrant/Seasonal Agricultural Worker Patients Served	4,371
Homeless Patients Served	34,508
Veterans Served	9,850

	<u>MA Health Center Patients</u>	<u>MA Residents</u>	<u>US Residents</u>
% at or Below 100% Poverty	64%	10%	14%
% at or Below 200% Poverty	87%	22%	32%

% Uninsured	16%	6%	9%
% Medicaid	48%	22%	19%
% Medicare	10%	12%	14%
% Racial/Ethnic Minority	66%	28%	39%

MA Health Center Quality & Accessibility

Percent of Grantees with Patient Centered Medical Home Recognition	82%
Percent of Grantees with a Physician Authorized to Prescribe FDA-Approved Medication for Opioid Use Disorder	72%
Percent of Grantees using Telehealth	26%

MA Health Center Staff Provide a Comprehensive Range of Services

	<u>FTEs</u>
Physicians	515.8
NPs/PAs/CNMs	399.3
Nurses	783.3
Dentists	198.3
Dental Hygienists	84.4
Behavioral Health Specialists	530.9
Pharmacy	164.2
Enabling Services	954.3
Vision	101.2
Other Staff	2,856.8
Total Staff	8,831.2

	<u>Patient Visits</u>
Chronic Conditions	720,471
Behavioral Health	963,561
Preventive Services	904,775