

## WHAT ARE HEALTH CENTERS?

Health centers are consumer-driven and patient-centered organizations that serve as a comprehensive and cost effective primary health care option for America’s most underserved communities. Health centers serve everyone regardless of ability to pay or insurance status. They increase access to health care and provide integrated care services based on the unique needs of the communities they serve. Health centers deliver value to and have a significant impact on America’s healthcare system. They also:

- Serve as the health care home for more than **27 million patients** in over **10,000 communities** across the country;
- Reduce health care costs and produce savings – on average, health centers save **24% per Medicaid patient** when compared to other providers;
- Integrate critical medical and social services such as oral health, mental health, substance abuse, case management, and translation, under one roof;
- Employ **over 200,000 people** and **generate over \$45 billion in total economic activity** in some of the nation’s most distressed communities;
- Serve on the front lines of **public health crises and natural disasters**; and
- Provide care to **1.3 million homeless patients** and more than **330,000 veterans**.

## Health Centers in DE, 2016

### Health Centers in DE

Number of Grantee Organizations	3
Number of Delivery Sites	15

### DE Health Center Patients

Total Patients	49,900
Growth in Patients since 2010	51%
Migrant/Seasonal Agricultural Worker Patients Served	750
Homeless Patients Served	989
Veterans Served	510

	<u>DE Health Center Patients</u>	<u>DE Residents</u>	<u>US Residents</u>
% at or Below 100% Poverty	59%	12%	14%
% at or Below 200% Poverty	96%	26%	32%
% Uninsured	29%	9%	9%
% Medicaid	41%	22%	19%
% Medicare	6%	16%	14%
% Racial/Ethnic Minority	77%	37%	39%

### DE Health Center Quality & Accessibility

Percent of Grantees with Patient Centered Medical Home Recognition	67%
Percent of Grantees using Telehealth	67%

### DE Health Center Staff Provide a Comprehensive Range of Services

	<u>FTEs</u>
Physicians	22.5
NPs/PAs/CNMs	25.6
Nurses	28.1
Dentists	6.3
Dental Hygienists	08.0
Behavioral Health Specialists	8.8
Pharmacy	0.0
Enabling Services	66.6
Vision	0.0
Other Staff	145.5
Total Staff	386.8

	<u>Patient Visits</u>
Chronic Conditions	33,233
Behavioral Health	20,505
Preventive Services	42,466