

## WHAT ARE HEALTH CENTERS?

Health centers are consumer-driven and patient-centered organizations that serve as a comprehensive and cost effective primary health care option for America’s most underserved communities. Health centers serve everyone regardless of ability to pay or insurance status. They increase access to health care and provide integrated care services based on the unique needs of the communities they serve. Health centers deliver value to and have a significant impact on America’s healthcare system. They also:

- Serve as the health care home for more than **27 million patients** in over **10,000 communities** across the country;
- Reduce health care costs and produce savings – on average, health centers save **24% per Medicaid patient** when compared to other providers;
- Integrate critical medical and social services such as oral health, mental health, substance abuse, case management, and translation, under one roof;
- Employ **over 200,000 people** and **generate over \$45 billion in total economic activity** in some of the nation’s most distressed communities;
- Serve on the front lines of **public health crises and natural disasters**; and
- Provide care to **1.3 million homeless patients** and more than **330,000 veterans**.

## Health Centers in CT, 2016

### Health Centers in CT

Number of Grantee Organizations	16
Number of Delivery Sites	250

### CT Health Center Patients

Total Patients	373,182
Growth in Patients since 2010	25%
Migrant/Seasonal Agricultural Worker Patients Served	900
Homeless Patients Served	12,404
Veterans Served	2,490

	<u>CT Health Center Patients</u>	<u>CT Residents</u>	<u>US Residents</u>
% at or Below 100% Poverty	69%	10%	14%
% at or Below 200% Poverty	92%	23%	32%
% Uninsured	16%	6%	9%
% Medicaid	63%	20%	19%
% Medicare	7%	14%	14%
% Racial/Ethnic Minority	73%	33%	39%

### CT Health Center Staff Provide a Comprehensive Range of Services

	<u>FTEs</u>
Physicians	163.7
NPs/PAs/CNMs	216.5
Nurses	277.2
Dentists	64.0
Dental Hygienists	63.0
Behavioral Health Specialists	469.2
Pharmacy	10.7
Enabling Services	282.6
Vision	5.1
Other Staff	1,129.8
Total Staff	3,312.2

	<u>Patient Visits</u>
Chronic Conditions	355,045
Behavioral Health	805,362
Preventive Services	417,646

### CT Health Center Quality & Accessibility

Percent of Grantees with Patient Centered Medical Home Recognition	94%
Percent of Grantees with a Physician Authorized to Prescribe FDA-Approved Medication for Opioid Use Disorder	50%
Percent of Grantees using Telehealth	19%