

WHAT ARE HEALTH CENTERS?

Health centers are consumer-driven and patient-centered organizations that serve as a comprehensive and cost effective primary health care option for America's most underserved communities. Health centers serve everyone regardless of ability to pay or insurance status. They increase access to health care and provide integrated care services based on the unique needs of the communities they serve. Health centers deliver value to and have a significant impact on America's healthcare system. They also:

- Serve as the health care home for more than **27 million patients** in over **10,000 communities** across the country;
- Reduce health care costs and produce savings – on average, health centers save **24% per Medicaid patient** when compared to other providers;
- Integrate critical medical and social services such as oral health, mental health, substance abuse, case management, and translation, under one roof;
- Employ **over 200,000 people** and **generate over \$45 billion in total economic activity** in some of the nation's most distressed communities;
- Serve on the front lines of **public health crises and natural disasters**; and
- Provide care to **1.3 million homeless patients** and more than **330,000 veterans**.

Health Centers in AZ, 2016

Health Centers in AZ

Number of Grantee Organizations	21
Number of Delivery Sites	159

AZ Health Center Patients

Total Patients	548,487
Growth in Patients since 2010	43%
Migrant/Seasonal Agricultural Worker Patients Served	10,561
Homeless Patients Served	25,690
Veterans Served	9,593

	<u>AZ Health Center Patients</u>	<u>AZ Residents</u>	<u>US Residents</u>
% at or Below 100% Poverty	70%	16%	14%
% at or Below 200% Poverty	92%	36%	32%
% Uninsured	17%	12%	9%
% Medicaid	48%	21%	19%
% Medicare	11%	15%	14%
% Racial/Ethnic Minority	65%	45%	39%

AZ Health Center Quality & Accessibility

Percent of Grantees with Patient Centered Medical Home Recognition	71%
Percent of Grantees with a Physician Authorized to Prescribe FDA-Approved Medication for Opioid Use Disorder	24%
Percent of Grantees using Telehealth	57%

AZ Health Center Staff Provide a Comprehensive Range of Services

	<u>FTEs</u>
Physicians	273.1
NPs/PAs/CNMs	249.6
Nurses	283.0
Dentists	78.8
Dental Hygienists	30.4
Behavioral Health Specialists	196.4
Pharmacy	187.6
Enabling Services	518.3
Vision	0.5
Other Staff	1,819.3
Total Staff	5,083.2

	<u>Patient Visits</u>
Chronic Conditions	517,883
Behavioral Health	308,383
Preventive Services	539,984